

# CONTACT

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• Al Rigga , Deira, Dubai, UAE

# EDUCATION

### 2007-2011 AMA COMPUTER LEARNING CENTRE COLLEGE(ACLC)

Multimedia Technology
 Course

### 2002-2006 SAN RAFAEL NATIONAL TRADE SCHOOL

• High School Diploma

# SKILLS

- Computer Literacy
- Microsoft office & Adobe
   Photoshop
- Effective Communication (oral and written)
- Time Management
- Critical Thinking
- Adaptability

# LANGUAGES

- English (Fluent)
- Filipino

# **RACQUEL** MENDOZA FRONT LINE TELLER / CLERK

# PROFILE

Detail-oriented clerk with extensive experience in administrative support, data entry, and customer service. Skilled in managing records, processing transactions, and ensuring smooth office operations. My background in handling correspondence, coordinating schedule, and assisting with inventory management equips me to enhance efficiency and contribute to team success in a fast-paced environment.

## WORK EXPERIENCE

# • Twin K Pawnshop

(Western Union Transfer) Frontline Teller / Clerk FEBRUARY 2013-MARCH 2024

- Ensure that all transactions are correctly recorded to prevent discrepancies.
- Processed customer, cashing checks, and money orders, requiring precision and attention to detail.
- Issuing money orders or cashier's checks
- Ensuring paperwork is properly completed
- Balancing cash drawer before and after shifts
- Legacy Pawnshop
- Western Union Transfer)

August 2010 -November 2010

- Frontline Teller / Clerk
- Ensure that all transactions are correctly recorded to prevent discrepancies.
- Ensuring paperwork is properly completed
- Balancing cash drawer before and after shifts

# SEMINAR AND TRAININGS

- Anti-Money Laundering Law
  Bangko Sentral ng Pilipinas 2018
- Briefing on Pawnshop Regulations Bangko Sentral ng Pilipinas - 2018
- FLA Refresher & AML Training Western Union DA 5 - 2018, 2016, 2015

## REFERENCE

#### Mrs. Elenita R Mendoza

Twin K Pawnshop and Jewelry, PhilippinesManager Email: elenita.mendoza@gmail.com Mrs. Presciosa M. Sabio Legacy Pawnshop, Philippines, Owner