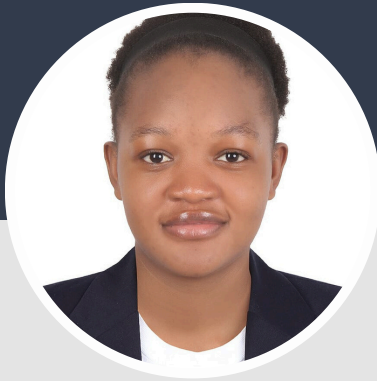


CAGNEY JOFIRISI

MERCHANDISER/CASHIER



CONTACT

+971 50 260 4907

jofiriscagney@gmail.com

Dubai

SKILLS

- Interpersonal skills.
- Artificial intelligence
- Time management and multitasking
- Empathy
- Interpersonal Skills
- Problem solving
- Flexibility
- Excellent verbal and written communication skills.
- Ability to handle difficult situations
- Ability to meet tight deadlines

LANGUAGES

English

EDUCATION

Ordinary level certificate

REFERENCE

Reference upon request



PROFILE

Dedicated and personable Cashier/merchandiser professional 2+ years of experience providing exceptional support to clients. Skilled at actively listening to customers, understanding their needs, and offering tailored solutions to resolve issues efficiently. Possess a strong working knowledge of company products and services, as well as industry best practices.

Adept at balancing multiple priorities, maintaining composure under pressure, and delivering a positive customer experience. Committed to ongoing training and development to continually improve service quality. Passionate about building lasting relationships

WORK EXPERIENCE



Cashier

Day to Day supermarket Dubai

NOV 2023-DEC
2024

Greeted and assisted stomers in a friendly and professional manner. providing information and addressing inquiries.

- Responded to customer complaints and issues promptly. resolving problems to their satisfaction.
- Handled a high volume of incoming calls and emails, effectively managing customer inquiries and requests.
- Checked out customer groceries efficiently and accurately.
- Upholded government regulations concerning the sale of beverages and taxation.
- Followed all cash handling procedures - meeting and exceeding regional cashier variance policy.
- Assisted supervisor in controlling customer flow and backed-up lines - helping reduce customer waiting time.
- Provided excellent customer service, addressed needs of customers.
- Maximized sales potential through effective and proper procedures for storing, rotatin, stocking and merchandising products

Cashier/merchandiser

Nov 2022-Aug 2023

Total Energies Zimbabwe

- Processee sales transactions and took payments.
- Calculated the cost of products or services.
- Calculated and returned change for cash transactions.
- Maintained adequate change denominations and requesting additional change.
- Answered customer questions about products or services and providing recommendations based on customer needs.
- Cross-selling and upselling products.
- Reconciled cash drawers and sales receipts.
- Worked with the team to meet store sales goals.
- Responded to and resolving customer complaints and concerns.
- Maintained clean and tidy checkout and merchandise areas.
- Assisted in stocking and rotating merchandise.
- Scanned and bagged items accurately and efficiently.
- Stayed up to date on merchandise promotions, advertisements and product information