

# MILAN SHRESTHA

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Abudhabi United Arab Emirates

## PROFESSIONAL SUMMARY

Experienced Sales Associate, Cashier, Merchandiser, and Customer Service professional with a strong industry background. Skilled in creative problem-solving and adept at managing multiple projects concurrently. Thrives in a collaborative environment, aligning perfectly with your esteemed company's values.

## SKILLS

- Cash handling
- Interpersonal skill
- Inventory control
- Merchandising
- Customer Service
- POS Systems
- Sales expertise
- Retail Merchandising
- Store merchandise stocking
- Microsoft Office

## WORK HISTORY

Cstore Attendent, Cashier, sales | Adnoc distribution - Abudhabi, UAE

- Received payment by cash, credit cards, vouchers. *01/2022 - Current*
- Issued receipts, refunded, credited or changed due to customers
- Assisted customers by providing information and resolving their complaints
- Counted money in cash drawers at the beginning and the end of shifts to ensure that amounts are correct and that there is adequate change
- Processed merchandise returns and exchanges
- Maintained clean and orderly checkout areas Stock shelves, and mark prices on shelves and items

Sales Associate, Cashier, Customer Service | Carrefour hypermarket - Dubai, UAE

- Passionated about helping customers and creating a satisfying shopping experience *06/2016 - 03/2019*
- Upbeated and flexible sales associate with 3 years experience in retail sales
- Complicated technical concepts to users of varying degrees of technical understanding
- Assisted with the integration of marketing, sales, and customer service departments
- Cultivated meaningful working relationships with internal teams
- Greeted Customer and determined their needs and wants
- Discussed type, quality and number of merchandise required for purchase
- Recommended merchandise based on individual requirement

Merchandiser, sales, promoter | Al-shaheen est - Qatar

*04/2013 - 08/2015*

- Discussed type, quality and number of merchandise required for purchase.
- Recommended merchandise based on individual requirement.
- Advised customer on utilization and care of item.
- Provided advice to clients regarding particular product or services.



EDUCATION

Brilliant Higher Secondary College - Kathmandu Nepal  
10+2 (higher Secondary): Buisness

04/2005



LANGUAGES

English:



Upper intermediate (B2)

hindi:



Upper intermediate (B2)

Nepali:



Bilingual or Proficient (C2)