

Milan Subedi

+971 565304148, Dubai UAE
Milugaming67@gmail.com



Career Objective

Reliable, top-notch sales associate with outstanding customer service skills and relationship-building strengths. Dedicated to welcoming customers and providing comprehensive service. In-depth understanding of sales strategy and merchandising techniques.

Education

10+2 | Management

University: Higher Secondary Education Board

Secondary Education | Grade 10 | Economics

School: Kathmandu Valley College

Skills

- Excellent customer service and interpersonal skills
- Strong communication and active listening abilities
- Ability to handle multiple tasks and work under pressure
- Ability to work with computers and POS systems
- Proficient in taking orders and processing payments

Professional Career Summary

Sales Associate | Al Meera Supermarket, Qatar
Nov 2019 to Dec 2022

- Increased sales and customer satisfaction through personalized servicing.
- Offered each customer top-notch, personal service to boost sales and customer satisfaction.
- Engaged customers in social conversations to create pleasant and easy shopping experience.
- Trained and mentored new sales representatives.
- Used customer insights to develop innovative sales strategies to increase sales.
- Developed and implemented marketing plans to increase brand awareness and drive sales.
- Managed customer accounts to secure customer satisfaction and repeat business.
- Improved customer service and telecommunication skills to build lasting relationships.

Personal Data

Name : Milan Subedi
DOB : 13 Jan 1995
Gender : Female
Nationality : Nepali
Address : UAE, Dubai

Passport Details

Passport No : 07211418
Issue Date : 01st Apr 2014
Expiry Date : 31st Mar 2024
Visa Status : Resident Visa

Language

- English
- Hindi
- Nepali

Office Clerk | MAF Carrefour Hypermarket, Qatar

Feb 2018 to Aug 2019

- Interacted with customers by phone, email, or in-person to provide information.
- Maintained organized files and stocked supplies to support team needs and maximize performance.
- Provided quality clerical support through data entry, document management, email correspondence, and overseeing operation of office equipment.
- Responded to inquiries from callers seeking information.
- Provided clerical support to company employees by copying, faxing, and filing documents.

Cashier | MAF Carrefour Hypermarket,

Qatar Jan 2016 to Feb 2018

- Efficiently and accurately processed customer transactions using cash registers and POS systems.
- Handled cash, credit, and debit card payments, ensuring accuracy and adherence to company policies.
- Provided exceptional customer service, resolving inquiries and addressing customer concerns in a polite and friendly manner.
- Assisted with product returns, exchanges, and refunds, following established procedures.
- Maintained a clean and organized checkout area, including restocking merchandise and ensuring proper pricing and labeling.
- Collaborated with team members to ensure a smooth workflow and achieve daily sales targets.

Sales Associate | MAF Carrefour

Hypermarket, Qatar Jun 2014 to Jan 2016

- Increased sales and customer satisfaction through personalized servicing.
- Offered each customer top-notch, personal service to boost sales and customer satisfaction.
- Expanded brand and marketing strategies by planning strategic events.
- Worked with loss prevention in monitoring shopper behavior.
- Managed customer from initial contact to closing with attention to detail to build loyalty.
- Engaged customers in social conversations to create pleasant and easy shopping experience.

Declaration

I, Milan Subedi, declare that the information provided in this CV is true, complete, and accurate to the best of my knowledge.

Milan Subedi

Dubai, United Arab Emirates

0565304148