



Minha Rahman

Customer service representative

PROFILE INFO

Dynamic and goal-oriented sales representative with more than 2 years of experience in the Telecommunications industry, showcasing expertise in both retail and tourism channels. Seeking a position in a forward-thinking company that provides real opportunities for career advancement and where I can contribute significantly to the team's success.

EXPERIENCE

● 2022-present

Virgin Mobile UAE [vega leader commercials]

Customer service and sales person

- Identified and addressed customer needs and requirements, fostering positive experiences.
- Successfully set up promotional booths and stands, effectively stocking and showcasing products.
- Demonstrated a proven track record in promotions, consistently exceeding sales quotas.
- Exhibited enhanced leadership qualities, guiding teams towards achieving business goals.
- Gained valuable experience working within retail and tourist sectors, broadening market understanding.
- Conducted regular checks to maintain workspace hygiene and safety standards.
- Built and maintained strong relationships with customers, enhancing brand loyalty and repeat business.
- Engaged customers through effective product demonstrations, increasing interest and sales.
- Delivered exceptional customer service, ensuring satisfaction across diverse customer groups.

● 2021

Ideal vision events , Dubai

Sales promoter

- Managed customer relationships with a positive approach, resolving inquiries and issues to ensure satisfaction.
- Utilized a variety of strategies and techniques to drive sales and achieve targets.
- Effectively promoted new and existing products and services, boosting brand visibility.
- Delivered high-quality customer service to both new and prospective clients, enhancing brand loyalty.
- Customer relationship management.
- Positive approach towards customer.

EDUCATION

● 2022-2025

Bachelor of Business Administration

Lincoln University, Malaysia

Pursuing bachelor of business administration

● 2009-2022

High school

Crescent English High School, Dubai

High school graduate in 2022

● 2024

Chatgpt

Hamdan bin Mohammed smart university , UAE

Chatgpt in smart learning and remote working and productivity

CONTACT

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Address

Dubai , UAE

Driving license

License No. N4717883

SKILLS

- Ms excell
- Excellent customer service skills
- Multitasking skills
- Adaptability
- Time management
- Problem solving

LANG

English

Malayalam

Tamil

Hindi

Arabic

CERTIFICATES

Mar 2024 | Virgin Mobile UAE

The Best Employee of the Month

Jun 2024 | Fidelity investment

Customer service job stimulation

Jul 2024 | HSBC

Global banking and markets job stimulation