



TUAN MIRSHAD

Sales & Marketing



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Dubai – UAE

DOB – 04.04.1999

EDUCATION

LPEC CAMPUS Dec - 2024
COLOMBO - SRI LANKA
Bachelor of Sales &
Marketing Management

SKILLS

- Microsoft Office
- Internet & Mail
- Teamwork
- Leadership
- Problem Solving
- Communication
- Creativity
- Attention to detail

LANGUAGES

- English
- Hindi
- Malayalam
- Tamil

PROFILE

Driven professional with a keen ability to lead teams and foster productive work environments. Demonstrates strong organizational skills and conflict resolution abilities, ensuring smooth operations. Aims to enhance team performance and contribute to company success.

WORK EXPERIENCE

Second In charge (Supervisor)

Family Food Center - Qatar | 04-2022 – 12-2024

- Assisted in supervising daily operations and inventory of sections.
- Mentored and guided staff to maintain high service standards
- Conducted regular inspections to ensure quality of produce and freshness
- Developed merchandising strategies to boost sales and improve product displays
- Supervised placement and rotation of promotional items for visual appeal and inventory balance
- Managed floor supervision maintains cleanliness and organization.

Quality Assurance & Marketing Quality

Star Tek – Sri Lanka | 11-2018 – 01-2022

- Reviewing the call made by the colleges to driver support
- Contacting Uber drivers for training on how to be efficient in their service
- Tele Marketing outbound calling to bring in new drivers to the platform
- Analyzed call data and provided feedback to improve communication strategies and customer service
- Carried out day-to-day duties accurately and efficiently.
- Handled high-volume telephone and email inquiries to minimize backlogs.
- Completed opening and closing procedures, from product replenishment to budget control.