# **Modar Jobily**

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### Education:

#### BA in Economics, Tishreen University, 2012

### Working Experience

Mobaderoon Company, Syria	Procurement Officer	Damascus, Jul 2020 – Nov 2023
<ul> <li>Strategic Sourcing: Develop and imp maintaining quality standards and n</li> </ul>	plement procurement strategies to identify cost-ef neeting organizational needs.	ffective sourcing opportunities while
Supplier Management: Cultivate and	d maintain strong relationships with suppliers, neg mely delivery of goods and services.	gotiating contracts, terms, and pricing to secure
<ul> <li>Purchase Order Management: Creat and procurement policies.</li> </ul>	te and manage purchase orders, ensuring accuracy	y and compliance with budgetary constraints
• Vendor Evaluation: Conduct compre- with regulatory requirements.	ehensive evaluations of potential vendors, assessin	ng their capabilities, reliability, and compliance
<ul> <li>Cost Analysis: Analyze procurement process optimization.</li> </ul>	costs and identify opportunities for cost savings t	hrough vendor consolidation, negotiation, and
<ul> <li>Inventory Management: Collaborate while ensuring adequate supply to r</li> </ul>	e with inventory control teams to maintain optima neet operational demands.	al inventory levels, minimizing excess stock
Compliance: Ensure compliance wit diversity initiatives, and risk manage	h procurement policies, procedures, and regulatio ement protocols.	ons, including ethical sourcing practices, vendor
<ul> <li>Contract Management: Oversee cor mitigate risks and maximize value for</li> </ul>	ntract administration, including contract negotiatic or the organization.	on, execution, and compliance monitoring, to
Continuous Improvement: Continuo costs, and enhance overall effective	busly review and enhance procurement processes a ness.	and procedures to increase efficiency, reduce
	and dashboards on procurement metrics, including on-making and support strategic initiatives.	g cost savings, supplier performance, and

General Foreign Trade Organization, Syria	Vehicle Auction Auditor	Damascus, Dec 2017 – June 2020
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- Inspection: Conduct thorough physical inspections of vehicles before they go to auction, checking for any damage, mechanical issues, or discrepancies.
- Documentation Review: Review vehicle documentation, including titles, registration papers, and service records, to ensure completeness and accuracy.
- Verification: Verify vehicle identification numbers (VINs) and match them with corresponding documentation to confirm authenticity.
- Compliance: Ensure compliance with all relevant laws, regulations, and auction policies regarding vehicle documentation and disclosures.
- Reporting: Document findings accurately and comprehensively, noting any discrepancies or issues discovered during inspections.
- Communication: Collaborate effectively with auction staff, including sales teams and management, to address any concerns or questions regarding vehicle condition or documentation.
- Customer Service: Provide exceptional customer service to buyers and sellers by addressing inquiries and resolving issues professionally and efficiently.
- Quality Assurance: Assist in implementing and maintaining quality assurance protocols to uphold the highest standards of accuracy and integrity in our auction processes.
- Continuous Improvement: Actively participate in training programs and process improvement initiatives to enhance efficiency and effectiveness in the auditing process.
- attention to Detail: Exceptional attention to detail and the ability to spot discrepancies or irregularities in documentation and vehicle condition.
- Automotive Knowledge: Basic understanding of automotive mechanics, vehicle identification, and common issues found in used vehicles.

#### Ahmad Hadaya Company, Syria

Documented financial transactions by entering account information to Al Ameen prog.

Accountant

- Recommended financial actions by analyzing accounting options.
- Summarized current financial status by collecting information; preparing balance sheet, profit and loss statement, and other reports.

Lattakia, Nov 2014 – Sep 2015

- Substantiated financial transactions by auditing documents.
- Maintained accounting controls by preparing and recommending policies and procedures.
- Guided accounting clerical staff by coordinating activities and answering questions.
- Reconciled financial discrepancies by collecting and analyzing account information.
- Secured financial information by completing data base backups.
- Maintained financial security by following internal controls.
- Prepared payments by verifying documentation, and requesting disbursements.
- Answered accounting procedure questions by researching and interpreting accounting policy and regulations.

 Mobaderoon Company, Syria
 Logistic Support Team Coordinator
 Lattakia, Apr 2013 – Aug 2013

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 Ensured all accommodation and transportation arrangements required for trainers and team members are delivered on time!

- Ensured all accommodation and transportation arrangements required for trainers and team members are delivered on timely manner.
- Procurement pf all training materials and tools and ensured training facilities are well equipped for the training requirements.
- Promoted, published training announcements and reviewed applications, communicated with applicants and informed them with their application results.

Matrix technical cafe, Syria	Cashier / customer service	Latakia, Mar 2012 – Mar 2013

- Customer Engagement: Greet customers with a friendly demeanor, engage in conversation, and actively listen to their needs to provide personalized assistance and recommendations.
- Transaction Processing: Efficiently and accurately ring up sales transactions using point-of-sale (POS) systems, processing cash, credit, and debit card payments, and issuing receipts.
- Product Knowledge: Familiarize yourself with our products and services to confidently answer customer inquiries, offer product information, and provide recommendations based on customer preferences.
- Problem Resolution: Address customer concerns, complaints, and inquiries promptly and professionally, seeking appropriate solutions to ensure customer satisfaction and loyalty.
- Upselling: Identify upselling opportunities by suggesting complementary products or promotions to enhance the customer's shopping experience and maximize sales revenue.
- Cash Handling: Handle cash transactions securely, count cash drawer at the beginning and end of shifts, and reconcile discrepancies accurately while adhering to cash handling procedures.
- Returns and Exchanges: Process returns, refunds, and exchanges efficiently, following established policies and procedures, and resolving customer issues with empathy and patience.
- Queue Management: Manage customer queues effectively, ensuring prompt service and minimizing wait times during peak periods.
- Cleanliness and Organization: Maintain cleanliness and organization at the checkout area, including sanitizing surfaces, organizing merchandise displays, and restocking items as needed.
- Team Collaboration: Collaborate with team members and other departments to ensure seamless operations, assist with inventory management, and contribute to a positive work environment.

Wa	ael Isber contracting company	Administrative Assistant	Latakia, Sep 2010 – Sep 2010
•	Prepared all documents required for	or official approvals.	
٠	Facilitated the administration proce	ess in governmental institution.	

- Documented and archived all official documents and correspondences.
- Ensured approvals for projects are obtained on timely manner.

Badr Association	Co-founder-Coordinator	Latakia, Dec 2014 – May 2015
Community initiative to support education	on for vulnerable groups	
<ul> <li>Identified and communicate with part</li> </ul>	ners working with target group.	
<ul> <li>Monitored of lessons and daily activiti</li> </ul>	es and registered attendance	
<ul> <li>Monitored the progress of students ar</li> </ul>	nd updated teachers and parents accordingly	у.
Syria National Volunteering Team	Team Coordinator	Latakia, 2011 - 2013
Community initiative to provide psychos	ocial support for children in collective camp	centers.
<ul> <li>Built team of volunteers, provided orie</li> </ul>	entation and assigned tasks accordingly.	
<ul> <li>Conducted several fundraising campai</li> </ul>	gns and ensured financial resources for proj	jects are available.
<ul> <li>Ensured required approvals to enter or</li> </ul>	f displacement camps are obtained.	
ICI, Syria	Team Member, Panelist	Latakia, Jan 2016 – Dec 2016
I was assigned as a production manager	to produce a documentary	
Providing all logistic support required.		
Coordinate all venues and sites in additi	on to financial management.	

## Trainings

- Voice Over Training. Syria. 2023,
- Non-violent communication ToT. Lebanon. 2015.
- Peace Building ToT, IOM. Lebanon, 2014.
- Conflict Mediation and Resolution, IOM, Lebanon. 2014.
- Non-violent communication, IOM, Syria, 2014.
- LICD, Mobaderoon, Syria, 2013
- Trauma of War, Mobaderoon, Lebanon, 2012
- Dialogue facilitation (beginner and intermediate), Syrian Youth Council, Syria 2011.

Languages:

Arabic: Native. English: professional.

**Computer Tools** 

MS office: professional.