



TOBIKO DANGUE STEVE

Nationality : Cameroonian

Adress : UAE, Dubai

Age : 27 years

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WORK EXPERIENCE

PASSENGER GROUND SERVICE ON JOB TRAINING AT SHARJAH INTERNATIONAL AIRPORT.

- help passengers with self-serve or assisted check-in procedures.
- deal with passenger flight queries.
- verify travel documents and provide boarding passes.

NETWORK ADMINISTARTOR / FEBUARY 2023 – AUGUST 2023/ NLP TECH BURJUMAN.

- Installing computer networks.
- Computer network configuration and troubleshooting.
- Maintain the proper functioning of the network.
- Identifying network problems and repairing them.

CUSTOMER SERVICE / ZINGANA HOTEL BAFOUSSAM /JANUARY 2021 – OCTOBER 2022

- Welcoming clients to the hotel and helping them by answering all their questions or concerns.
- Helping clients with luggage to get to their rooms.
- Calming all problems clients might have and making them enjoy their stay.

SALES AGENT / MAY 2016–NOVEMBER 2019 / MIKE TELECOM

- Welcome the customers to the shop and presenting them our products.
- Convincing customers to buy doing advertisement.
- Publishing the products online for more visibility.

EDUCATION

- Progressive Training -IATA Airport Operation. Student ID:BOA-STD45827.Blue Ocean Academy, Dubai-UAE
- Progressive Training -IATA Passenger Ground Service. Student ID:BOA-STD45826. Blue Ocean Academy, Dubai-UAE
- High school Certificate.
- Cisco CCNA

PERSONAL TRANSFERABLE SKILLS

Teamwork

Enthusiastic and hardworking, I am competent to work as leader and as part of a team, who always strives to achieve the highest standard possible at any given task.

Communication

I possess excellent communication skills and I have the ability and experience to relate to a wide range of people. Fluent in English and Fench.

Customer Service

Skilled in effectively communicate and interacting with customers, ensuring their needs are met and providing excellent service making them to always be satisfied.

Calm Under Pressure

I enjoy learning new things, I can work very well under pressure and handle customer complaints and solving poblematic situations.