



# MOHAMED RAFI A A

Date of birth 14/01/1998  
Blood group O +ve  
Nationality Indian

## CONTACT

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## SKILLS

- Customer service
- Patience
- Self motivation
- Critical thinking
- Time management
- Stress management

## ACCOMPLISHMENT

- Digital marketing : Marketing in digital world (an online certificate )
- Financial market (an online certificate )
- Sustainable food production through livestock health management (an online certificate )
- Food and beverage management (an online certificate )
- Supply chain management (an online certificate )

## LANGUAGE

- English
- Hindi
- Malayalam

## CAREER SUMMARY

Seeking a career to use my knowledge, personal skills to gain a broad understanding of a reputed company to take responsibility and contribute extensively.

## WORK EXPERIENCE

- **THREEZI DIGITAL, KOCHI, INDIA**  
**OFFICE SUPERVISOR (2019 May - 2020 July)**
  - Building business relationship with new and existing customers
  - Creating and maintaining a list of prospective clients
  - Collaborate with managers in preparing budgets and monitoring expenses.
  - Updating and maintaining customer database
  - To provide excellent level of customer service and surpass customer expectation at every opportunity
- **ROYAL DRIVE PRE-OWNED LUXURY CARS LLP**  
**SALES AND MARKETING INTERN (2022 Aug - 2022 Sep)**
  - Maintain a good customer relationship.
  - Providing a better customer service.
  - Monitoring budgets.
  - Monitoring performance of marketing campaigns.

## EDUCATION

- Master of business administration (Marketing, HR)  
Farook institute of management studies, Kerala, India  
University of Calicut  
2020 - 2022
- Bachelor of commerce (Finance)  
METs college of advance studies, Kerala, India  
University of Calicut  
2016 - 2019

## PROJECT

- A study on customer satisfaction of Royal Drive pre-owned luxury cars LLP (MBA)
- A study on brand preference on "Royal Enfield" bikes (BCOM)