



MOHAMED RAFI A A

Date of birth 14/01/1998
Blood group O +ve
Nationality Indian

CONTACT

- +971556386210
- mohamedrafi55@gmail.com
- Al Raffa, Bur Dubai, Dubai, UAE
- <https://www.linkedin.com/in/mohamed-rafi-a-a-87950a1b4>

SKILLS

- Customer service
- Patience
- Self motivation
- Critical thinking
- Time management
- Stress management

ACCOMPLISHMENT

- Digital marketing : Marketing in digital world (an online certificate)
- Financial market (an online certificate)
- Sustainable food production through livestock health management (an online certificate)
- Food and beverage management (an online certificate)
- Supply chain management (an online certificate)

LANGUAGE

- English
- Hindi
- Malayalam

CAREER SUMMARY

Seeking a career to use my knowledge, personal skills to gain a broad understanding of a reputed company to take responsibility and contribute extensively.

WORK EXPERIENCE

- THREEZI DIGITAL , KOCHI , INDIA**
OFFICE SUPERVISOR (2019 May - 2020 July)
 - Building business relationship with new and existing customers
 - Creating and maintaining a list of prospective clients
 - Collabrate with managers in preparing budgets and monitoring expenses.
 - Updating and maintaining customer database
 - To provide excellent level of customer service and surpass customer expectation at every opportunity
- ROYAL DRIVE PRE-OWNED LUXURY CARS LLP**
SALES AND MARKETING INTERN (2022 Aug - 2022 Sep)
 - Maintain a good customer relationship.
 - Providing a better customer service.
 - Monitoring budgets.
 - Monitoring performance of marketing campaigns.

EDUCATION

- Master of business administration (Marketing, HR)
Farook institute of management studies, Kerala, India
University of Calicut
2020 - 2022
- Bachelor of commerce (Finance)
METs college of advance studies, Kerala, India
University of calicut
2016 - 2019

PROJECT

- A study on customer satisfaction of Royal Drive pre-owned luxury cars LLP (MBA)
- A study on brand preference on "Royal Enfield" bikes (BCOM)