# Mohamed Thoufig

- mohamedthoufiqsahul@gmail.com
- +971 547073058
- Dubai, united Arab Emirates
- 📕 India
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## Profile

Dedicated and detail-oriented professional seeking a Cashier cum Admin position where I can utilize my strong organizational skills, customer service experience, and administrative abilities to contribute to the efficient operation of the organization.

# **Professional Experience**

| June 2022 – present<br>Dubai,<br>United Arab Emirates | <ul> <li>Emirates Co-operative society</li> <li>Administrative assistant cum cashier</li> <li>Provided administrative support to the office staff</li> <li>Managed incoming and outgoing correspondence</li> <li>Scheduled appointments and meetings for management</li> <li>Assisted with document preparation and formatting</li> <li>Maintained office supplies inventory and ordered supplies as needed</li> <li>Handled customer inquiries and resolved issues in a timely and professional manner</li> <li>Processed orders and returns</li> <li>Maintained customer records and updated information as needed</li> <li>Collaborated with other team members to ensure excellent customer service</li> </ul>  |
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| 2019 – 2020<br>India                                  | <ul> <li>Global Info Tech</li> <li>Electrical Technician Intern</li> <li>Assisted in the installation, maintenance, and repair of electrical systems</li> <li>Conducted troubleshooting and diagnostic tests on electrical equipment</li> <li>Assisted senior technicians in conducting preventive maintenance<br/>activities</li> <li>Learned to interpret electrical schematics and technical drawings</li> <li>Adhered to safety protocols and procedures at all times- Assisted in the<br/>installation and maintenance of electrical systems</li> <li>Troubleshot electrical issues and performed repairs as needed</li> <li>Conducted routine inspections to ensure compliance with safety<br/>regulations</li> <li>Assisted in the development of electrical maintenance procedures</li> <li>Collaborated with engineers and other technicians to complete projects<br/>on time and within budget</li> </ul> |

## Education

July 2016 – April 2018 Kumbakonam, Indian Mass polytechnic college Diploma electrical And Electronics engineering

#### Languages



### Courses

- Certification in Advanced Mobile Phone Repair Techniques MIT

AutoCAD 2D and 3D CAD POINT

REVIT MEP Designing & Drafting CAD POINT

- Proficient in electrical circuit design and analysis

#### Skills

Proficiency in Microsoft Office Suite (Word, Excel, PowerPoint, Outlook) • Excellent organizational and time management skills • Strong written and verbal communication abilities • Ability to prioritize tasks and manage multiple projects simultaneously • Attention to detail and high level of accuracy • Ability to maintain confidentiality and handle sensitive information with discretion • Proficient in AutoCAD, Revit, and other drafting software • Strong understanding of mechanical, electrical, and plumbing systems • Ability to interpret architectural and engineering drawings • Effective communication and teamwork abilities • Proficient in cash handling and POS systems • Strong customer service skills • Excellent communication skills, both verbal and written • Ability to multitask and prioritize tasks effectively • Skilled in administrative tasks such as data entry, filing, and scheduling • Proficient in Microsoft Office Suite (Word, Excel, PowerPoint) • HVAC, lighting, and plumbing design • Email and call handling • Inventory management • Document management • - Excellent problem-solving and analytical skills