



Mohamed Abul Hassan.A

Last Mile Operations Manager

CONTACT

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EDUCATION

Thanthai Hans Roever

College of arts and sciences,

Tamil Nadu.

M.Com: Master of commerce

2006 - 2008

TECHNICAL SKILLS

- MS Office
- Tally.9
- Warehouse Management Software (WMS, Facts)
- Internet Operating Programming

DRIVING LICENCE

- Category B auto

LANGUAGE KNOW

- English
- Hindi
- Urudu
- Tamil
- Malayalam

SUMMARY

Operation Manager professional with knack for overseeing daily operations and ensuring smooth workflow. Adept at coordinating logistics, managing inventory, and leading teams to maintain high standards of efficiency and safety. Excel in identifying process improvements and implementing cost-saving measures.

EXPERIENCE

WAREHOUSE INCHARGE

National store | May 2019 - Current

- Scheduled routine maintenance of warehouse equipment, minimizing downtime and ensuring a safe working environment.
- Coordinated with suppliers to schedule deliveries, manage stock levels, and negotiate cost-effective purchasing agreements.
- Managed health and safety compliance within the warehouse, conducting regular risk assessments and safety training sessions.
- Oversaw daily operations of warehouse, including inventory management and order fulfilment to meet customer demands.
- Utilized advanced warehouse management systems WMS to optimise storage solutions and improve order processing times.
- Coached staff in proper material handling processes to reduce dispatch times.
- Mentored and developed team members in picking techniques, optimising overall team performance.
- Regularly tracked stock levels, promptly ordering low-stock items to maintain operational readiness.
- Tracked fuel, storage and maintenance expenses to remain within set quarterly budgets.
- Supervised loading and unloading of goods, ensuring compliance with safety standards to prevent accidents.
- Monitored sickness absence levels and conducted return-to-work interviews per company policy, avoiding staffing concerns.
- Managed budget for warehouse operations, controlling expenses to stay within financial targets.

PERSONAL DETAILS

- Father's Name: Abdullah
- Date of birth: 22/10/83
- Gender: Male
- Nationality: Indian
- Material status: Married
- Religion: Muslim

CURRENT PLACE

Deira,Dubai

- Liaised with sales and customer service teams to resolve issues related to orders, delivery schedules, and customer feedback.
- Loaded and unloaded truck deliveries using stock systems to process and arrange orders.
- Streamlined order picking and packing processes, reducing turnaround time and enhancing customer satisfaction.
- Facilitated communication between warehouse and office staff to ensure smooth operations and timely dispatch of goods.
- Scheduled transportation of outgoing goods to meet customer requirements.
- Managed fleet of 20 vehicles, planning routes and timings to maximize adherence to schedule.

Managed supply chain staff hiring, onboarding, training and appraisals.

WAREHOUSE SUPERVISOR

Gallery foods & Beverages | Feb 2010 - Apr 2019

- Mentored and developed team members in picking techniques, optimizing overall team performance.
- Regularly tracked stock levels, promptly ordering low-stock items to maintain operational readiness.
- Trained, guided and evaluated warehouse workers, increasing performance and productivity rates.
- Developed and supported safe working practices to maintain hazard-free working environments.
- Loaded and unloaded truck deliveries using stock systems to process and arrange orders.
- Oversaw relevant vehicle safety checks and documentation to report defects promptly.
- Managed budget for warehouse operations, controlling expenses to stay within financial targets.
- Conducted regular stock audits, identifying discrepancies and taking corrective actions to maintain inventory integrity.
- Supervised loading and unloading of goods, ensuring compliance with safety standards to prevent accidents.
- Tracked fuel, storage and maintenance expenses to remain within set quarterly budgets.
- Performed daily inspection of warehouse grounds for security and safety.
- Tracked inventory levels and optimized ordering strategies to meet availability needs whilst maintaining budget goals.
- Developed strategies to maintain required stock levels at minimum cost.

DISCLAIMER

I hereby declare that the above furnished details are true to the best of my knowledge.

Signature: Mohamed Abul Hassan.A