



Mohamed Sabry Kamel

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Summary

- Dedicated and detail-oriented cashier with over six years of experience in fast-paced retail and service environments. Proficient in managing transactions, processing payments, and maintaining accurate financial records. Demonstrated ability to provide exceptional customer service, fostering a positive shopping experience.

Skills

- Customer Service
- Creative Problem Solving
- Service Standard Compliance
- Complaint Resolution
- Microsoft Office (Word-Excel-Power Point)
- Cashiering

Experience

- **Kuwait food company (Americana), Dubai** Mar 2022 - Present
Cashier
 - Welcomed customers and helped determine their needs.
 - Worked closely with shift manager to solve problems and handle customer concerns.
 - Operated cash register for cash, check and credit card transactions with excellent accuracy levels.
 - Answered questions about store policies and addressed customer concerns.
 - Helped customers complete purchases, locate items and join reward programs.
- **Metro Hypermarket , Egypt** Feb 2020 - Dec 2021
Cashier
 - Greet customers in a warm and friendly manner and assist them with their purchases.
 - Process sales transactions accurately and efficiently using our Point of Sale system (POS).
 - Handle cash, credit, and debit card transactions with precision.
 - Maintain a clean and organized checkout area to ensure a positive shopping experience for our customers.
 - Collaborate with the store team to meet and exceed sales goals.
 - Handle customer complaints and returns in a professional and timely manner.
- **Ravin, Egypt** Jan 2017 - Dec 2019
Cashier
 - Greet and assist customers as they enter the store and provide detailed product information, including styles, sizes, and materials.
 - Accurately process customer transactions, including sales, returns, and exchanges. This involves handling cash, credit, and debit card payments.
 - Maintain the cash register, ensuring it is balanced at the beginning and end of each shift.
 - Stay informed about the store's products, promotions, and policies to provide accurate information to customers.
 - Handle customer complaints or issues professionally, seeking assistance from management when necessary.

Education

- **Alexandria University** 2015
Bachelor of commerce department of accounting

Languages

- Arabic
- English