

# Mohamed Nasr Ahmed



Nasrmohamed335@Gmail.com



0505215091



United Arab Emirates Dubai

- Highlight the ability to persuade and negotiate effectively, close deals, and meet or exceed sales targets. Emphasize experience in generating leads, and managing customer relationships.
- Describe skills in handling inbound calls from customers, resolving inquiries or complaints promptly and professionally, and maintaining accurate records of interactions. Include familiarity with call center software and systems for managing calls efficiently.

## Educational Background

Ain Shams University  
Bachelor's Degree,  
Faculty of Law,  
2018 Pass

## Work Experience

### Housing and development bank Auto loans

from June 2022 to January 2024.

Car loan sales refer to the process by which financial institutions offer loans to individuals or businesses specifically for the purpose of purchasing vehicles. These loans allow borrowers to finance the purchase of a car over a specified period, typically ranging from several months to several years, with interest.

### Housing and development bank Telesales credit card

June 2021 to 2022 June

Telesales of credit cards involves the marketing and selling of credit card products over the phone. This method allows financial institutions, such as banks or credit card companies, to reach out to potential customers directly and offer them credit card services without the need for face-to-face interaction. Here are some key points.

### Housing and development bank Back office (coordinator)

June 2020 to 2021 June

Back office coordinators may assist in financial tasks such as processing transactions, reconciling accounts, preparing reports, and managing cash flow. They ensure that financial records are accurate and up-to-date

### Customer service Vodafone Egypt

system management center from Jan 2018 to May 2019.

I worked in customer service technical support from Feb 2017 to Jan 2018.

I worked as a customer service agent from June 2016 to Mar 2017.

## Skills & Proficiencies

Exceptional communication and networking skills

Successfully working in a team environment, as well as independently

The ability to work under pressure and multitask.

The ability to follow instructions and deliver quality results.

computer

(A) Social Media Expert

(B) Microsoft Office Package

Language

(A) Arabic Native / (B) English Advanced