Mohamed Abdelmonem Taha

IT Eng. (Senior IT) Technical Support

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Phone
002 / 01068047475

Birth Date
Dec. 1981

Address
Cairo, Egypt

🎓 EDUCATION

BSc Computer Sciences
Al-Alsun High Institute, Egypt

IT Courses

- MCSE / MCITP / CCNA
- ITIL 4
- SQL Server
- Azure AZ900 / AZ104

LANGUAGES

Arabic
● ● ● ● ● ● ● ●

English
● ● ● ● ● ● ○ ○

Multi-Skilled

- Able to learn more and
  i like challenges.
- Very good communication
  skills & organized
- Strong Interpersonal skills
  hard worker -high knowledge

DRIVING LICENSE

- EGYPT
- QATAR

💼 WORK EXPERIENCE

Mar 2024 – Til Date | **Bosta Technology**
Cairo, Egypt
Company Industry: Courier & Shipping Services
Job Role: IT Manager Assistant

Jan 2020 – Feb 2024 | **MicroNet IT Consultant**
Cairo, Egypt
Company Industry: IT Consultation
Job Role: IT Project Manager Assistant

April 2016 – Oct 2019 | **Mirabello Interiors**
Doha, Qatar
Company Industry: Interior Design
Job Role: IT Eng. (Manager)

Jan 2012 – Feb 2016 | **Qatar Technical Steel Fabrication**
Doha, Qatar
Company Industry: Industrial
Job Role: IT Eng. (Manager)

Mar 2009 – Jan 2011 | **Roscoe Moss Sahara Co. (American Co.)**
Cairo, Egypt
Company Industry: Industrial
Job Role: Senior IT

April 2006 – Sep 2008 | **Rivera Trading & Contracting Co.**
Doha, Qatar
Company Industry: Construction/Civil
Job Role: IT Support

Sep 2003 – Jan 2006 | **Royal Computer LLC**
Cairo – Egypt
Company Industry: Import PC/Laptop
Job Role: Sales & IT support

⚙ SKILLS

* Information Technology
- Administering/Monitoring domain, Active Directory, Sophos Firewall.
- VMware ESXi, Hyper-V virtualization, Azure, Cloud, SaaS Infrastructure.
- Windows Server 2016/2019/2022, Network Security, Odoo, Microsoft Dynamics.
- (NAS - SAN) storage, QNAP, RAID, Database Backup and Recover, VM image, Veeam
- Diagnosing and solving hardware, software and network connectivity faults.
- Help Desk Administration Helps answer all trouble calls/emails.
- Installing and configuring PC/laptops, printers and network equipment.
- Monitoring and maintaining computer systems, load Balancer, file server
- Assists in supporting company applications, purchase of software, hardware
- Email setup and troubleshooting issues on the devices.
- VDSL, Wifi, Router, switches, Hikvision CCTV IP, TP-link Omada Configurations.
- Admin Dashboard For Google, Freshdesk, spiceworks, Slack, Office 365, Azure.
- VPN remote connection, TeamViewer, Anydesk, DHCP, TCP/IP, DNS.
- Zkteco biometric and access control, (Word - PowerPoint - Excel - Outlook).
- Website (cPanel) Domain admin, Email Creating, backup the host data.
- Website Developer, Image Editor/Creator - multimedia, FTP, Wordpress, Elementor
- Lead and mentor a team of IT professionals, providing guidance, support,
and professional development opportunities.