

CONTACT

Riyadh , Qurtubah 11564

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4 04/02/1993

India

SKILLS

- Customer service
- Stock management
- Shop floor management
- Supply chain management
- Report preparation
- Floor design
- Team player
- Promotional activity planning

LANGUAGES

Hindi, Urdu Native

Arabic B1

Intermediate

English B2

Upper intermediate

Mohammad Zafar

PROFESSIONAL SUMMARY

Responsible shop supervision professional with extensive retail experience. Plans and delegates tasks to meet daily service requirements and exceed sales targets. Leads by example to motivate team success.

WORK HISTORY

Store supervisor

01/2021 - Current

Al Danube Co, for Food Stuff & Commodities - Riyadh, Saudi Arabia

- Scheduled work hours for shop personnel to meet customer needs.
- Placed stock orders and negotiated for best prices and delivery arrangements.
- Managed stock levels to maximise sales opportunities.
- Resolved complaints to achieve full customer satisfaction.
- Retained knowledge of current and new stock to resolve staff and customer queries.

Shelf stacker 09/2014 - 01/2021

Al Danube Co, for Food Stuff & Commodities - Riyadh, Saudi Arabia

- Arranged shelves to increase visibility and accessibility of products.
- Examined expiry dates to avoid spoilage of products.
- Recycled boxes and packaging to support sustainability.

Store keeper 11/2011 - 09/2014

KS AGRO EXPORT - Delhi, India

EDUCATION

10th, 05/2009

AL MAHADUL ISLAMI ASSALAFI - RICHHA, India