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INDIA

EDUCATION

Bachelor of Commerce

- Kakatiya University
- 2019-2022

Associate Degree

- Kakatiya University
- 2017-2019

High School Diploma

- TSBIE
- 2016-2017

EXPERTISE

- Attention to Detail
- Organizational Skills
- Communication Skills:
- Numerical Aptitude
- Problem-Solving
- Time Management
- Physical Fitness
- Knowledge of Safety Procedures
- Computer Skills
- Teamwork
- Adaptability
- Leadership
- Critical Thinking

LANGUAGES

- ENGLISH
- HINDI
- URDU
- TELUGU

MOHAMMAD GOUSE MOHIUDDIN

PROFESSIONAL SUMMARY

Dedicated and results-driven professional with a diverse background encompassing I year of successful experience as a Sales Executive cum Cashier and another year as a Warehouse Operative. Proven ability to excel in fast-paced retail environments, demonstrating strong sales acumen, exceptional customer service skills, and proficiency in cash handling procedures. Adept at maintaining accurate transaction records and ensuring customer satisfaction through effective communication and problem-solving.

WORK EXPERIENCE

O January 2023 - January 2024

Citizen Bags

Cashier

Cash Handling:

- Managed and accurately balanced cash registers during opening, closing, and shift changes.
- Processed cash, credit, and electronic transactions efficiently and accurately.
- Provided exceptional customer service by addressing inquiries, resolving issues, and ensuring a positive shopping experience.
- Engaged with customers in a friendly and professional manner, creating a
 welcoming atmosphere at the point of sale.
- 1. Transaction Accuracy:
 - o Conducted price checks and ensured accurate scanning of items.
 - Verified the correctness of change and receipts to guarantee transaction accuracy.
- 2. Product Knowledge:
 - Maintained a thorough understanding of product offerings, promotions, and discounts.
 - Assisted customers in locating items and provided information on product features.
- 3. Compliance and Security:
 - Adhered to company policies and procedures related to cash handling and transactions.
 - Maintained a high level of awareness regarding potential fraudulent activities and implemented security measures.

August 2021 - December 2022 Citizen Bags and Footwear

Warehouse Operative

- Inventory Control
- Quality Management
- Order Picking and Packing
- Receiving and Inspection
- Equipment Operation
- Organization and Maintenance
- Safety Compliance
- Documentation and Reporting
- Team Collaboration