

MOHAMMAD SALMAN

Sales Executive

Profile

Dynamic and results-driven Sales Executive with a proven track record of exceeding sales targets in the electronics industry. Committed to leveraging industry knowledge to contribute to company success and enhance customer satisfaction.

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 mohammadsalmaan23@gmail.com

 Bar Dubai, Dubai, U.A.E

Education

Bachelor of Commerce in Computer Applications

Kakatiya University, Warangal,
Telangana, India

Strengths

- Effective Communication
- Time Management
- Problem-Solving
- Team Collaboration

Skills

- Excel, PowerPoint, Word
- Customer Relationship Management
- Upselling & Cross-selling
- Customer Service Excellence

Work Experience

2021

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2022

HRH Next Services Limited

Customer Service Associate

- Addressed customer inquiries through various channels such as phone, email and chat
- Handled and resolved customer complaints efficiently, ensuring any issues are resolved to the customer's satisfaction.

2022

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2024

Bajaj Electronics

Sales Executive

- Identified potential customers, understood their needs, and engaged with them to promote products & services effectively.
- Provided post-sale support to address any issues or questions and ensure customer satisfaction.

Personal Data

Date of Birth : 16/04/2004

Gender : Male

Nationality : Indian

Passport No : B7605390

Visa Status : Visit Visa

Languages

- English
- Hindi
- Telugu
- Urdu