

# MOHAMMED ABSHAR T P

Ajman,UAE • 054-4679447 • absharmohd22@gmail.com



## SUMMARY

Dedicated and results-driven Salesman with 5 years of experience in retail and field sales, known for excellent customer service, strong communication skills, and consistent achievement of sales targets. Eager to transition into a Driver role, bringing a reliable and professional attitude, strong knowledge of local routes, and a commitment to safety and punctuality. Holds a valid driver's license and demonstrates a strong work ethic, adaptability, and a willingness to learn and grow in a new field.

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## WORK EXPERIENCE

### Customer Service Associate

2021 - 2025

#### Al Arraf Mobile Trading LLC

- Built strong client relationships through consistent communication, resulting in a 80% increase in customer satisfaction ratings.
- Managed cash, billing counter, Driver and section handling duties efficiently, reducing checkout times by 65%.
- Successfully handled customer complaints, resolving 95% of issues to the customer's satisfaction.
- Developed innovative solutions to manage out-of-stock items, maintaining customer satisfaction.

### Mobile collections,Kerala

2019 - 2020

- Conducted comprehensive training sessions for new associates, resulting in a 20% improvement in productivity levels within the first month.
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## SKILLS

- Safe Driving Practices
  - Communication Skill
  - Excellent hand-eye coordination
  - Time Management and Punctuality
  - Good organizational skills
  - Customer Service Skill
  - Knowledge of Traffic Laws and Regulations
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## CERTIFICATIONS

current valid UAE Driver's License ( Manual)

## EDUCATION & OTHERS

Bharathiyar university

Bachelor of commerce

- Technical Skills: Mobile Technician
- Languages: English, Arabic, Hindi, Malayalam