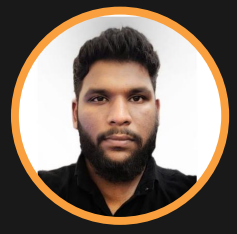


Mohammed Hakeem

Customer Service Assistant

Seeking a suitable opportunity to work for a reputed firm, where there will be potential for career advancement and growth prospects with an opportunity to contribute to the organization as well as for the betterment of the society



✉ mohammedhakeem59@gmail.com

📍 Dubai, United Arab Emirates

📞 (+971) 581572101

📅 23 August, 1999

WORK EXPERIENCE

Customer Service Assistant Aswaaq Retail LLC

12/2019 - Present

Dubai

Achievements/Tasks

- Maximize customer interest and Sales level by displaying products appropriately
- product layout plans for the store and maintain store shelves and inventory
- Monitor stock movement to ensure markdowns, promotions, price changes, and clear out are correctly marked and displayed
- Execute approved projects requested by the store, district, and regional leadership.
- Stocked and rotated products regularly
- Recommended selected and helped locate merchandise based on customer needs and desires
- receiving orders

Sales Executive Gflock Clothing

03/2017 - 12/2019

Srilanka

Achievements/Tasks

- Present, promote and sell products/services using solid arguments to existing and prospective customers,
- Achieve agreed upon sales targets and outcomes within schedule
- Coordinate sales effort with team members and other departments
- Expedite the resolution of customer problems and complaints to maximize satisfaction
- Supply management with reports on customer needs, problems, interests, competitive activities, and potential for new products and services.

EDUCATION

Completed GCSE Ordinary Level (2015)
Raja Singha College, Colombo, Sri Lanka

Completed Ditech In international IT (2016)
Esoft metro campus

SKILLS

Computer skills

Customer Service

Presentation

Point Of Sales

Short film creator

Communication

Customer Satisfaction

Problem Solving

drawing

Stocking And Replenishing

PERSONAL DETAILS

Date of Birth - 23rd August 1999

Passport No -N7307346

Visa Status - Employment visa

Civil Status - Single

Nationality - Srilankan

Height-180cm

ACHIEVEMENTS

Best Service Performance Brand Award (01/2022)

LANGUAGES

Arabic	●	●	●	○	○
English	●	●	●	●	●
Hindi	●	●	●	●	●
Malayaalam	●	●	●	●	●
Tamil	●	●	●	●	●
Sinhala	●	●	●	●	●

EXTRA CURRICULAR ACTIVITIES

Gym attend

Member of College Football team

Member of College Cricket team