

# Mubbashira Khan

## Customer Service

Energetic customer service representative with 10+ years of experience with different departments. Experienced Customer Care Coordinator with Excellent Communication Skills. Results-Oriented Customer Success Manager with Strong Leadership Abilities. Energetic Customer Service Representative with a Positive Attitude. Highly Organized Customer Service Administrator with Attention to Detail. Exceptional Listener and Problem Solver with a Customer-First Mindset



### Work History

2023-04 - Current	<b>Relationship Officer</b> <i>Mark-ai Commercial Brokers , Deira</i>
2022-05 - 2023-01	<b>Personal Banking Officer</b> <i>Bank Islami , Karachi</i>
2019-11 - 2022-05	<b>Executive Coordinator</b> <i>EFU LIFE ASSURANCE , Karachi</i>
2018-07 - 2019-11	<b>Banca Sales Consultant</b> <i>IGI LIFE INSURANCE , Karachi</i>
2015-11 - 2018-07	<b>Coordinator</b> <i>EFU LIFE ASSURANCE , Karachi</i>
2015-08 - 2015-11	<b>Banca Sales Executive</b> <i>JUBILEE LIFE INSURANCE , Karachi</i>
2014-03 - 2015-07	<b>Banca Sales Consultant</b> <i>BANK ALFALAH LTD, Karachi</i>
2011-10 - 2013-11	<b>Banca Sales Consultant</b> <i>EFU LIFE ASSURANCE , Karachi</i>

### Education

2022-01 - Current	<b>B.com : Accounting And Business Management</b> <i>University of Karachi - Karachi</i>
2006-10 - 2008-09	<b>I.COM: Commerce</b> <i>Modern College - Gulshan-e-Hadeed</i>
2004-03 - 2006-03	<b>Matric : Computer Science</b> <i>Grace Grammar School - Gulshan-e-Hadeed</i>

### Contact

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### Skills

Customer service

Team management

Sales strategy

Client relationship management

Sales and marketing