



Muhammad Mufthi

DUBAI, 00000, UAE
 May 21, 1996
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SKILLS

MS Office Suite
Expert

POS(pixel point)
Intermediate

Computer Hardware
Intermediate

LANGUAGES

English Fluent ■■■■■□□	Arabic Beginner ■□□□□□□
Hindi Conversational ■■□□□□□	Tamil Native ■■■■■■■■■
Sinhala Native ■■■■■■■■■	Malayalam Beginner ■□□□□□□

I am a quick learner who is willing to adapt to any job, with a good sense of humor and a pleasant approach. I am also keen to obtain new skills and training, and I have a flexible approach to working in all situations. I am punctual with excellent attendance records. Currently, I am working as a Crew at Americano Cuisine in Dubai Mall.

EXPERIENCE

Doner and Gyros (November 13, 2023 - Present)
supervisor

overseeing daily operations, managing staff, and ensuring exceptional customer service. Proven track record in optimizing workflows, implementing cost-effective measures, and maintaining high-quality standards. Skilled in staff training, scheduling, and creating a positive dining experience for patrons

Doner and Gyros (December 13, 2021 - November 13, 2023)
crew member

food preparation, kitchen management,,maintaining food quality, coordinate cooking activities, manage inventory, and contribute to menu planning.Experienced in POS (pixel point).Applied Organizational training guideline to appropriately impart customer service skills to staff. Assisted in developing Strategies for cross-training personnel across multiple stations in kitchen.

AHM Hardware pvt ltd (May 01, 2019 - October 06, 2020)
Sales Assistant

Data Encoding and performed regular price check to ensure competitive pricing. Used knowledge of company products and services to recommend solutions to customers.

Moulana Travels & Tours(IATA)) (April 01, 2013 - April 12, 2014)
Travel Agent

Expert in MS office Suit. Maintained accurate records of sales transactions. Data encoding and decoding with **GDS (Amadeus)**

EDUCATION

Kuliyapitiya University College (May 12, 2019 - Present)
Farm Machinery Technology, Sri Lanka
Diploma
Expected Graduation Present

Galewela Central College Advanced Level
Engineering Technology, Sri Lanka

CERTIFICATIONS

Pre intermediate (March 29, 2013) British Council www.britishcouncil.lk	Leadership&personality Development Training (December 31, 2018) National Youth Corps Sri Lanka www.youthcorps.lk
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