

MUHAMMAD RAHEEM

Ecom.Sales assistant

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SUMMARY

Dedicated and customer-focused Eco Sales Assistant with 2 years of experience in Dubai's sustainable products market. Proven ability to educate customers on eco-friendly products, drive sales, and maintain high levels of customer satisfaction. Skilled in inventory management, point-of-sale systems, and product merchandising. Passionate about promoting sustainability, fostering customer relationships, and contributing to environmentally responsible retail practices.

EXPERIENCE

Ecom Sales assistant - Instashop & Talabat

Dubai, United Arab Emirates

Choithrams LLC Dubai

06/2022 - 09/2023

- Customer service
- Picking online order.
- Coordinate and communicate with drivers, clients, and other departments to ensure efficient operations.
- Assign routes and schedules to drivers based on availability and delivery requirements.
- Monitor the location and progress of vehicles using GPS and tracking systems.
- Address issues as they arise, such as delays, route changes, or emergencies.
- Maintain accurate logs of dispatches, communications, and service records.
- Handle customer inquiries and provide updates regarding delivery status or issues.
- Optimize routes to ensure timely deliveries while considering traffic, weather, and road conditions

Airport baggage handler

Dubai, United Arab Emirates

Dnata Dubai International Airport

05/2021 - 05/2022

- Load and offload flight containers
- Properly check the cargo items
- Check the luggage tag and container number
- Handle with care fragile items
- Remove damaged luggage

EDUCATION

Sslc

Location

State Board of School kerala

01/2009 - 12/2009

Diploma in Welding technology

Location

ITI Nenmara

01/2013 - 12/2013

LANGUAGES

English (Advanced)

Hindi (Advanced)

Tamil (Advanced)

SKILLS

Communication skills, Time management, Problem-solving, Attention to detail, Technological proficiency, Customer service, Multitasking, Teamwork, Adaptability

LICENCE

UAE Two Wheeler License Holder