



# MUHAMMAD ALI

Cashier, Accountant

## Contact

### Address:

Tehsil Pirmahal, District Toba Tek  
Singh, Pakistan 36300

### Phone:

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## Skills

Returns Processing

Customer Service

Excellent Customer Service

Payment Collection

POS System

Interpersonal Communication

Expert in Car Driving by Google Map

## Software

MS Office

Tally Prime

Lithos POS

## Languages

Urdu

English

Arabic

Punjabi

Detail-oriented and customer-focused cashier with over 2 years of experience in fast-paced retail environments across the UAE. Proven track record of efficiently handling transactions, managing cash registers, and providing exceptional customer service. Skilled in inventory management, promoting store products, and resolving customer inquiries. Adept at maintaining accurate financial records and ensuring compliance with company policies. Bilingual in English and Arabic, enhancing communication with diverse clientele

## Work History

2022-06 -

### Cashier, Accountant

2024-10-

#### UAE PYGMY ZOO, Ajman

- Processed customer refunds and exchanges, ensuring compliance with company policies and providing excellent customer service.
- Efficiently performed cash, card, and check transactions, ensuring smooth and accurate completion of customer purchases.
- Set up and organized new sales displays on a weekly basis, showcasing fresh merchandise to attract customer interest and increase sales.
- Operated cash register and POS system to record transactions accurately and efficiently, minimizing errors.
- Handled cash with high accuracy, verifying bills for authenticity and preventing fraudulent transactions.
- Utilized the POS system to enter orders, process payments, and issue receipts, maintaining a quick and efficient checkout process.

2018-07 -

### Computer Operator

2022-03

#### FIRM PAKISTAN.

- Operated and monitored computer systems and peripheral equipment, ensuring smooth and efficient running of daily operations.
- Performed system backups and data recovery procedures, ensuring critical data was securely maintained.
- Troubleshoot and resolved hardware and software issues, minimizing downtime and ensuring optimal system performance.
- Managed daily print jobs, including routing, monitoring, and ensuring the timely distribution of documents and reports.
- Maintained and updated system logs, ensuring accuracy of data and compliance with internal procedures.

## Education

2015-2017

**F A:** Information Technology from BISE Faisalabad

2018-2020

**B A:** Information Technology from BISE Faisalabad