# Muhammad Faisal

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## **Professional Summary**

Experienced logistics and cargo handling professional with a solid background in cargo operations, equipment operation, and driving. Proficient in handling diverse cargo types, including special loads, and ensuring compliance with safety and regulatory standards. Demonstrated ability to manage cargo processes efficiently, guiding teams to achieve operational excellence. Proven track record in maintaining accurate documentation and coordinating with government authorities for smooth cargo movement.

## **Core Competencies**

- Cargo Handling & Operations: Expertise in managing cargo activities including build-up, breakdown, acceptance, delivery, and documentation.

- Safety Compliance: Strong adherence to safety protocols, ensuring a safe working environment for team members and compliance with safety regulations.

- Special Cargo Handling: Skilled in handling dangerous goods, live animals, and other special cargo types in line with IATA standards.

- Team Leadership: Capable of guiding and assisting loaders and equipment operators to maintain operational efficiency.

- Equipment Operation: Proficient in operating airport equipment such as tow trucks, forklifts, and other machinery necessary for cargo movement.

- Driving: Experienced in operating light vehicles for the efficient transport of goods and personnel within operational areas.

- Documentation Management: Adept at inspecting, validating, and maintaining accurate records throughout cargo operations.

- Coordination with Authorities: Experienced in working with customs, municipality, health, and police departments to ensure seamless cargo processing.

# **Professional Experience**

## Emirates Group (Dnata) – Dubai, UAE

Equipment Operator | June 2016 - May 2019

- Managed the operation of airport equipment, contributing to safe and efficient cargo and passenger services.

- Assisted in cargo handling, leading to a 15% improvement in operational efficiency.

- Ensured compliance with safety standards by routinely inspecting equipment and cargo.

## Sharjah Transport – Sharjah, UAE

Light Vehicle Driver | December 2013 – January 2016

- Safely operated light vehicles to transport goods and personnel within assigned areas.

- Conducted routine vehicle inspections to ensure operational safety and compliance with transport regulations.

- Supported logistical operations by delivering critical documents and materials, contributing to operational efficiency.

#### Amson Vaccines & Pharma – Islamabad, Pakistan

Supervisor (Documents & Record Control Section) | January 2008 – February 2010

- Led the document control processes with 100% accuracy, supporting the organization's operational goals.

- Streamlined document retrieval processes, reducing audit time by 40%.

## **Education**

F.G. Quaid-e-Azam Public School – Rawalpindi, Pakistan

Secondary School Certificate (SSC)

## **Certifications & Skills**

- Forklift Training, Tractor Training, Slave Pallet Training
- Cargo Special Load Handling and Dangerous Goods Handling
- Warehouse Safety Equipment: Valid license for operating equipment.
- Driving Licenses: Valid in Islamabad and Dubai.
- IT Skills: Proficient in cargo systems like DACS+, CAMSYS, and Microsoft Office Suite.

## **Personal Information**

- Date of Birth: April 22, 1987
- Gender: Male
- Marital Status: Married
- Nationality: Pakistani
- Passport Number: BM8918051

#### References

Available upon request.