

# MUHAMMAD SAAD

Visa Status: VISIT VISA

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LOCATION

Dubai, United Arab Emirates

#### About me

To attain the challenging positing in the related filed to work in an organization where I can enhance my skills and contribute to the growth of the origination as we as I assure you that I will work with full of my sincerity and do justice my job and the organization, I am a self-motivational hardworking individual challenging and increasing work assignment. I believe in positive attitude and willingness to be given 100 %.

Resolve customer issues within the estimated time frame, ensure & assign complaints to respective departments Unique Ability: Managing Difficult Client Conversations & Situations, Active Listener, and Creative Solution Provider.

### **PERSONAL DETAILS:**

DATE OF BIRTH : 01-08-2001 GENDER : MALE NATIONALITY : PAKISTAN PASSPORT NO : NP1177411

### **Experience**

### Accounting

- Reconciling invoices and identifying discrepancies.
- Creating and updating expense reports.

# **HELPER in Pakistan 2 Years' Experience**

Prepare finished products for packaging.

Assisted with snacks and cleanup.

Perform other duties as assigned.

Responsible for shoveling, mowing and racking yard.

Sweeping and mopping floors.

Cleaning kitchen and dusting furniture.

# **SHOP KEEPER in Pakistan: 2 Years' Experience**

Maintain receipts, records, and withdrawals of the stockroom.

Receive, unload, and shelve supplies.

Perform other stock-related duties, including returning, packing, pricing, and labeling supplies.

Inspect deliveries for damage or discrepancies; report those to accounting for reimbursements and record keeping.

# TYPEWRITER in Pakistan: 1 Years' Experience

Transfer data from paper formats into digital files or database systems.

Transcribe documents from dictated tapes.

Take notes at meetings with managers and others to create detailed texts.

Edit completed work for grammar, spelling and punctuation.

Gather and organize typing material.

# MOBILE & SOFTWARE in Pakistan: 2 Years' Experience

I could update and do all of mobile's software as IOS Android, window phones OS, Symbian and iPhone.

# **COMPUTER HARDWARE MANAGING in Pakistan: 2 Years' Experience**

I could repair the computer and laptop on initial basis.

Operating Systems.

Networking.

Assembly Language.

Applications.

System Administration.

Databases.

Programming Languages.

### **PERSONAL PROJECTS:**

Data Manager (Hashmi Medical and ICSI Centre Islamabad Pakistan Assistant Accountant at

### **ORGANIZATIONS:**

# **CERTIFICATES:**

Telenor Google IBM I Champ

Google Data Analyst [Foundation]

IBM cyber security Analyst Assessment

### **SOCIAL MEDIA**

Making sure Customer Complaints via SM – Whatsapp, Instagram and Facebook are escalated via accurate details to concerned Department.

### **EDUCATION**

Education	Board / University
Matric	Peshawar Board, Pakistan
Faculty of Computer Science	Peshawar Board, Pakistan
Fundamentals of Computer Sciences	Peshawar Board, Pakistan
Accounting And Finance	Hazara University

<u>Soft Skills</u> <u>Language Skills</u>

Basic Computer Information 'Also Minor level Repairing' English
MS OFFICE / Data Entry Pashto
Customer-centric Urdu

\* Customer-centric\* Problem-Solving

- \* Problem-Solvin
- Collaborative
- \* Accounting

#### **Business Skills**

- \* Presentation & Training
- \* Negotiation Skills
- \* Team Player
- \* Quick Learner
- \* Sales/Service Oriented

### **Declaration**

I hereby declare that the above-written particulars are true to the best of my knowledge