



# Muhammad Shahzaib, Customer Service

JALALPUR PIRWALA, PAKISTAN · shahzaib4600057@gmail.com ·  
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## LINKS

INSTAGRAM

Facebook

## SKILLS

Fast Learner

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Ability to Work Under  
Pressure

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Ability to Work in a Team

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Communication Skills

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Ability to work well  
independently or in a  
team environment

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Attention to Detail

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## LANGUAGES

Hindi

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English

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Panjabi; Punjabi

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## PROFILE

"Experienced supermarket professional with [2] years of customer service, inventory management, and team leadership experience.

## EMPLOYMENT HISTORY

### Store Stocker, Al Rehmat super store

Jun 2020 — Aug 2022, Jalalpur pirwala

- Store Stocker, [Al Rehmat super Store], [22-6-2020]
  - Organized products on shelves and ensured they were properly labeled
  - Monitored inventory levels and restocked merchandise as needed
  - Assisted customers with finding products and answered any questions they had
  - Maintained a clean and organized stockroom

### Cashier , Nirala Sweets & Bakers

Jun 2018 — Aug 2019, Jalalpur pirwala

- Highly motivated and customer-focused cashier with [1] years of experience in a busy bakery environment.
- Skilled in handling cash transactions, accurately processing payments, and maintaining a clean and organized checkout area.
- Demonstrated ability to deliver exceptional customer service, build rapport with customers, and upsell bakery products.
- Proficient in operating cash registers, handling cash, and using bakery equipment such as scales and scanners.

## EDUCATION

### QUAID E MILLAT PUBLIC HIGH SCHOOL

Mar 2006 — Apr 2016, Jalalpur pirwala

## INTERNSHIPS

### Customer service , Chase UP Shopping Centre

Feb 2017 — Mar 2018, Multan

Shopping Centre Intern | Chase UP Shopping centre | Bosan Road ,Multan

Feb 2017 - March 2018

- Assisted with daily store operations, including restocking shelves, organizing inventory, and assisting customers with questions and concerns
- Completed training in food safety and customer service, demonstrating a commitment to providing a positive shopping experience for customers