



Muhammad Shahzaib, Customer Service

JALALPUR PIRWALA, PAKISTAN · shahzaib4600057@gmail.com ·
+923049590233

LINKS

INSTAGRAM

Facebook

SKILLS

Fast Learner

Ability to Work Under
Pressure

Ability to Work in a Team

Communication Skills

Ability to work well
independently or in a
team environment

Attention to Detail

LANGUAGES

Hindi

English

Panjabi; Punjabi

PROFILE

"Experienced supermarket professional with [2] years of customer service, inventory management, and team leadership experience.

EMPLOYMENT HISTORY

Store Stocker, Al Rehmat super store

Jun 2020 — Aug 2022, Jalalpur pirwala

- Store Stocker, [Al Rehmat super Store], [22-6-2020]
 - Organized products on shelves and ensured they were properly labeled
 - Monitored inventory levels and restocked merchandise as needed
 - Assisted customers with finding products and answered any questions they had
 - Maintained a clean and organized stockroom

Cashier , Nirala Sweets & Bakers

Jun 2018 — Aug 2019, Jalalpur pirwala

- Highly motivated and customer-focused cashier with [1] years of experience in a busy bakery environment.
- Skilled in handling cash transactions, accurately processing payments, and maintaining a clean and organized checkout area.
- Demonstrated ability to deliver exceptional customer service, build rapport with customers, and upsell bakery products.
- Proficient in operating cash registers, handling cash, and using bakery equipment such as scales and scanners.

EDUCATION

QUAID E MILLAT PUBLIC HIGH SCHOOL

Mar 2006 — Apr 2016, Jalalpur pirwala

INTERNSHIPS

Customer service , Chase UP Shopping Centre

Feb 2017 — Mar 2018, Multan

Shopping Centre Intern | Chase UP Shopping centre | Bosan Road ,Multan

Feb 2017 - March 2018

- Assisted with daily store operations, including restocking shelves, organizing inventory, and assisting customers with questions and concerns
- Completed training in food safety and customer service, demonstrating a commitment to providing a positive shopping experience for customers