

MUHAMMED AZMAT

+971 54 298 3487 | muhammedazmat786@gmail.com | LinkedIn: linkedin.com/in/muhammed-azmat-182099172

Dubai, UAE

## PROFESSIONAL SUMMARY

Motivated and detail-oriented professional with over 5 years of experience in logistics, retail, and e-commerce operations. Skilled in cash handling, customer service, and online order processing. Proven ability to work efficiently in fast-paced environments while maintaining a strong focus on customer satisfaction.

## WORK EXPERIENCE

### Ecommerce Associate / Cashier – GMG Consumer L.L.C, UAE | Aug 2023 – Present

- Operate POS systems for accurate transaction processing.
- Handle cash and card payments, and balance daily registers.
- Manage customer service and support for online pick orders from NowNow, InstaShop, and ElGrocer.
- Coordinate e-commerce orders and ensure timely dispatch.

### Picker (Outsourced to Talabat - Delivery Hero Stores), UAE | Nov 2022 – Jul 2023

- Employed through outsourcing company and deployed to Talabat.
- Processed and packed online grocery orders with speed and precision.
- Ensured order accuracy and quality before dispatch.

### Food Packer – Restaurant Goraya, India | Jan 2020 – Jan 2022

- Packed meals efficiently and supported kitchen operations.

### OFC Operator – Chhabra Enterprises, India | Jan 2018 – Jan 2019

- Operated optical fiber cable equipment and performed basic maintenance.

### Office Boy – Chhabra Enterprises, India | Jan 2017 – Jan 2018

- Delivered documents, supported administrative tasks, and maintained cleanliness.

## EDUCATION

Office Automation – Times School of Technical Education – 2020

12th – Punjab School Education Board – 2017

10th – Punjab School Education Board – 2015

## SKILLS

E-commerce Operations, Point of Sale (POS) Systems, Cash Handling, Customer Service, MS Office, Teamwork & Reliability, Communication & Adaptability

## LANGUAGES

English, Hindi, Punjabi, Maithili