



Muhammed shafik Nalakath

Date of birth: 15/07/2000 | **Nationality:** Indian | **Gender:** Male | **Phone number:**

(+971) 0525697639 (Mobile) | **Email address:**

muhammedshafiknalakath@gmail.com | **Instagram:** [M.SHAFIK.N](#) |

WhatsApp Messenger: (+971)525697639 |

Address: Al khan , sharjah , United Arab Emirates, AL MAJAZ 3 , , 500001, SHARJAH, United Arab Emirates (Home)

● ABOUT ME

Experienced and self-motivated Sales man with five years of hypermarket experience overseeing sales figures and new account developments. Professional and enthusiastic Food Server with over three years of experience serving food in busy hotfood. A high-energy individual, with the ability to multitask and work well under pressure. Extremely customer-focused and dedicated to maintaining food industry standards.

● WORK EXPERIENCE

04/03/2021 – CURRENT ALKHAN, SHARJAH, United Arab Emirates

FOOD SERVICE COUNTER ATTENDER NESTO INTERNATIONAL

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- Delivering food orders at counters or tables
- Maintaining cleanliness and sanitation standards for tableware, cooking utensils, and serving areas
- Answering customers' questions and providing customer services

01/01/2019 – 31/12/2020 PALAKKAD, India

HYPERMARKET SALES ASSISTANT MANSOOR TRADERS

- relations with suppliers Ensure high levels of customer satisfaction through excellent sales service

● EDUCATION AND TRAINING

01/05/2016 – 31/03/2018 KOOTTANAD, PALAKKAD, KERLA, India

12TH GVHSS VATTENAD

KOOTTANAD, PALAKKAD, KERLA, India

SSLC GVHSD VATTENAD

● LANGUAGE SKILLS

Mother tongue(s): **MALAYALAM** | **HINDI**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
HINDI	A1	A1	A1	A1	A1



	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	A1	A1	A2	A1	A1
TAMIL	A1	C1	A2	A1	C2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● **DIGITAL SKILLS**

MS OFFICE | SAP | MS EXCEL | INTERNET | OUTLOOK | SKYPE | FACEBOOK | INSTAGRAM |
LINKEDIN | WINDOWS | GMAIL | TALLY ERP 9,GST | TALLY AND GST | VAT

● **COMMUNICATION AND INTERPERSONAL SKILLS**

Quk learn

Leadership

Problem solving

● **HOBBIES AND INTERESTS**

Cricket

Yoga