

MUHAMMED FARHAN

SYSTEM TECHNICIAN &
SALES EXECUTIVE

CONTACT

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SUMMARY

Dynamic professional with expertise in sales and system support, offering a blend of technical troubleshooting skills and customer-focused sales experience. Equipped with a valid UAE driving license, skilled in building strong client relationships, resolving system issues, and delivering tailored solutions to drive business success.

SKILLS

PROFESSIONAL

- Excel ,Word, Ms office...,
- System maintenance
- 3dsMax
- Installation & configuration CCTV,Access control system...,

- Art Directors
- Client Relationship Management
- Delegation
- Creativity
- Time Management
- Interpersonal Skills
- Effective Communication

EXPERIENCE

- 2year Computer networks technician in UAE
- Sales in Mobile Gadgets & accessories an shipping UAE
- Work Freelance in Interior Design & Construction in Kerala

LICENSE

- UAE License
- India License

EDUCATION

SHREE DEVI COLLAGE

- BSC. Interior design an decoration

SAFA ENGLISH MEDIUM SCHOOL

- High school

WORKING EXPERIENCE

SALES SUPERVISOR

Cloudcraft Technologies L.L.C | 2023-2025

- Assisted in lead generation and prospecting efforts, identifying potential clients and market opportunities.
- Supported the sales team in preparing sales presentations, proposals, and product demonstrations.
- Maintained and updated the CRM system with client information and sales activities to track pipeline progress.
- Participated in client meetings and follow-ups, contributing to relationship-building and customer retention efforts.
- Provided product information and recommendations to customers, contributing to increased sales and customer satisfaction.
- Assisted in managing inventory, merchandising, and ensuring a smooth sales process.
- Processed transactions, handled customer inquiries, and resolved issues to improve customer experience.
- Achieved personal sales targets consistently while supporting team goals.