

# Piyara Musthafa

MBA-Retail Management

## ABOUT ME

Ambitious, detail-oriented, eager to contribute towards the building of strong team. Adapt quickly to challenges and changing environment. Knowledge and understanding of various management tools.

## WORK EXPERIENCE

**Cashier** (Aug 2020 – May 2023)

**Carrefour L.L.C, Abu Dhabi**

- Completed customer transactions on the cash register.
- Reconciled cash register drawers at the end of the shift.
- Provided excellent service to customers by promptly attending to their shopping needs, answering inquiries and resolving complaints.
- Maintained cleanliness in the store premises and ensured that proper sanitation is observed.
- Ensure reduction of waiting time for customers by offering prompt service.
- Follows cash handling procedures strictly as per the company policies.
- Provided customers with consistent and delightful service.

## INTERNSHIP

**Carrefour L.L.C, Abu Dhabi** (Dec 2022 – Dec 2022)

- One week orientation program on Company Activities.
- I had a brief stint in divisions like stores, Finance, HR, Purchase
- I have also done some data analysis on the company's machines for their future projections and plans.

## EDUCATION

**M.B.A., in Retail Management** (Sep 2021- Dec 2022)

**Bachelor of Science in Hotel Management**

## CERTIFICATIONS

**IELTS**

**Human Resource Management**

**Model Human Resource Management – Recruiting and Selection Process**

## VOLUNTEERING

**Helping Hands**

+971-562745688

thafam83@gmail.com

Dubai

## SKILLS

- MS office
- HR Duties
- Reporting
- POS systems
- Leadership Skills
- Brand Management
- Complaint resolution
- Budget Development
- Excellent team player
- Communication skills
- Inventory management
- Professional Pragmatism
- A positive can-do attitude
- Knowledge of labour laws
- Cash register transactions
- Relationship building skills
- Marketing Research & Analysis
- Critical thinking and problem-solving skills
- Decision-making skills with innovation

## LANGUAGES

- English
- Tamil
- Urdu
- Hindi

## PERSONAL DETAILS

Nationality: Indian

Gender: Male

Religion: Islam

Marital Status: Single

Visa Status: Cancelled Visa