

# AHMED ARABY



## CONTACT

Deira, Dubai  
+971508573719  
ahmed.araby1792@gmail.com

## PERSONAL DETAILS

Date of Birth : 01/07/1992  
Nationality : Egyptian  
Gender : Male

## SKILLS

Microsoft Office  
Microsoft Excel  
Work in team  
Advanced sales skills  
Problem-solving  
Cultural awareness  
On time performance

## LANGUAGES

Arabic - Native  
English - Fluent

## OBJECTIVE

Experienced customer service and sales professional seeking a dynamic role in a reputable organization where I can leverage my extensive background in fostering client relationships, driving sales growth, and delivering exceptional service to enhance customer satisfaction and contribute to business success.

## EXPERIENCE

### Affi Motors

08/2013 - 07/2017  
Site Operator  
• Financial Oversight  
• Staff Supervision  
• Customer Relationship Management

### Sutherland Global

07/2017 - 01/2019  
Customer Service Representative  
• Complaint Resolution  
• Guest Follow-up  
• Reservation Management

### Misr Technology Services ( MTS - NAFEZA Egypt )

01/2019 - 01/2023  
Operation Specialist  
• Data Entry  
• Documentation Management  
• Customs Compliance  
• Coordination with Authorities

### Mohamed Zahir Elqarni - Saudi Arabia

02/2023 - 08/2024  
Document Controller Specialist  
• Document Management  
• Compliance and Standards  
• Tracking and Reporting  
• Archiving and Retention

## EDUCATION

Alexandria University - The higher institute of social work  
2015  
Bachelor degree