



Ramanand Pal

Nationality: Indian **Date of birth:** 21/10/1991 **Gender:** Male

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Home: Villa No. 46 Al Muteena Deira Dubai, Dubai (United Arab Emirates)

ABOUT ME

Diligent Cashier with highly developed skills in customer service. Resolves customer issues and answers their queries in a professional manner. Focused on consistently offering friendly, engaging service to over customers daily.

WORK EXPERIENCE

Cashier

West Zone Supermarket [03/12/2021 – Current]

City: Dubai

Country: United Arab Emirates

Welcome customers answering their questions, helping them locate items and providing advice or recommendations.

Register sales on a cash register by scanning items, itemizing and totalling customer's purchase.

Accepting payments ensuring all prices and quantities are accurate and providing a receipt to every customers.

Reconcile cash with sales handover and takeover shifts as per the rules.

Making exchanges and refunds in a quick efficient manner.

Always ensure the check out area clean tidy and orderly.

Provide a positive customer experience with fair friendly and courteous service.

Storekeeper

Tarrazzo Restaurant [08/01/2019 – 31/12/2019]

City: Dehradun

Country: India

Registered detailed and accurate information when goods arrived at the warehouse.

Checked record quantity and condition of goods when moving out from warehouse.

Ensure proper stocking of materials by using appropriate method of care and preservation to avoid damage.

Maintained stock levels by checking stock on hand against sales reports.

Ensure accuracy of the facility's inventory system by updating records of physical inventory totals, receipts, adjustments, and returns.

Manage supplier relations and database as well as maintain high ethical relationships both internally and externally

Ensure that the store is always maintained up to date in all respects in a presentable condition.

Store Assitant

Store99 Pvt Ltd. [05/01/2016 – 30/12/2018]

City: Dehradun

Country: India

Assist customers to get what they want by understanding their individual needs.

Ordering necessary stock according to the schedule and procedure of the company.

Received stock against the delivery note and report discrepancies to the Showroom manager.

Ensured all necessary steps taken before displaying and merchandised a product.

Being presentable at all times adhering to standards of appearance.

Display merchandising by arranging in appealing and orderly way to boost sales.

Coordinated efficient restocking of sales floor current merchandise and accurate signage for current promotions.

Junior Travel Agent

Innovatix Group [12/06/2013 – 20/07/2015]

City: Dehradun

Country: India

Meet with clients to determine their travel needs, budget and preferences.

Sells and coordinates transportation, accommodations, insurance, tours and activities.

Handles travel issues, conflicts, complaints, cancellations and refunds.

Build and maintain business relation with tour and travel Agents.

Maintain accurate records of booking, payments transactions, phone calls and meetings.

Performed duties in accordance with all applicable standards, policies and guidelines to promote safe working environment. Delivered exceptional level of service to each customer by listening their concern and question.

EDUCATION AND TRAINING

Bachelor of Commerce

Hemwati Nandan Garhwal University [02/08/2010 – 30/09/2013]

City: Dehradun

Country: India

DIGITAL SKILLS

MS word / MS excel / Email / ERP