



Mostafa Saleh Abdeldayem

waiter and order taker

Enthusiastic and Customer-oriented professional seeking a position as a waiter and order taker in a reputable restaurant and hotels where can utilize my hospitality skills and contribute to a positive dining experience for guests, diligent food service professional with over 7 years in hospitality and customer services .



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Dubai, United Arab Emirates

SKILLS

Hospitality operations

Bar services

Food and beverages

Cross-selling

Health and safety

Complaint handling

Payment processing

Identifying customer needs

Handling cash

working attitude

self improvement

team leadership

Restaurant procedures

Multitasking

Customer servic

Hospitality

LANGUAGES

Deutsch

Limited Working Proficiency

Russian

Limited Working Proficiency

Arabic

Native or Bilingual Proficiency

English

Professional Working Proficiency

WORK EXPERIENCE

Waiter & order taker

Maritim Jolie Ville Golf &Resort Sharm Elshikh

08/2022 - 09/2024

Sharm El Shikh

Achievements/Tasks

- Greeted and seated guests in a friendly and welcoming manner .
- Assisted customers with menu selections and provided recommendations .
- Took and delivered food and drink orders accurately and in a timely manner .
- Handled cash and credit card transaction ,ensuring accury in billing.
- Maintained cleanlines and organization of dining areas .

Waiter & Order Taker

Amar Sina Boutique Village

01/2019 - 07/2022

Sharm El Shikh

Achievements/Tasks

- Taking customer orders in a timely manner.
- Offering recommendations and providing customers with daily specials options .
- Ensuring the delivery of an efficient service and prompt serving of all food courses and alcoholic beverages.

Waiter

Paradise Inn Le Metropole Hotle

02/2014 - 11/2018

Alexandria, Egypt

Achievements/Tasks

- Working closely within the kitchen team to ensure corrects meals are delivered and issues are relayed to customers satisfaction and safety of all patrons and staff.
- Assisted customers with menu selections and provided recommendations .

CERTIFICATES

Level 1 from 5 levels in German courses (11/2020 - 02/2021)

EDUCATION

Faculty of Arts

Alexandria university

09/2006 - 09/2009