



HOCEINE HAROUN

CUSTOMER SERVICE REP

EXECUTIVE PROFILE

I am a customer service representative with a broad experience in handling local and international accounts. I deal with complex issues efficiently.

GET IN TOUCH!

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Address: Al Seba Street, Dubai Marina,
Dubai,UAE

PROFESSIONAL CAREER

Customer Service

supermarket . | 2022 - 2023

-Greeted and assisted customers in-store, providing product information and guidance on purchases.

-Handled customer inquiries, concerns, and returns with a focus on - ensuring a positive shopping experience.

Customer Service

Travel agencies | 2021 - 2022

-Assisted clients in planning and booking travel arrangements, including flights, hotels, and tours.

-Responded promptly to customer inquiries through various channels, providing detailed information on destinations, itineraries, and travel policies.

EDUCATION HISTORY

University of Saad Dahleb (Algeria)

Bachelor of Science Technology

- Class of 2019
- Valedictorian of my graduating class
- President, The Tech Club
- President, The Science Group
- Member, The Football Team
- Member of the Boy Scouts

Ahmed Lamarchi High School

Class of 2015 |

- Best Science Project
- The best stimulant in school events
- Member, The Sports Club

SKILLS AND INTERESTS

- Multitasking
- Communication
- Leading and Managing
- Technology Articles
- Business Conferences
- Entrepreneurship
- Real Estate
- E-commerce