# Isima Wakulu



interpersonal skills, am an excellent team worker and am keen and very willing to learn and develop new skills. I am reliable and dependable and often seek new responsibilities within a wide range of employment areas.

I am a dedicated, organized and methodical individual. I have good

## Work history

2018- May-Current

#### **Assistant Store keeper**

Dutco construction company, Dubai

- Keep up-to-date records of receipts, records, and withdrawals from the stockroom.
- Manage inventory/supplies and ensure they are within the established minimum and maximum levels.
- Responsible for stock rotation and coordinate the disposal of surpluses.

2016-Jun-2018-Mar

#### **Customer service Agent**

Airtel Uganda

- Greet every customer promptly and answer questions completely to maximize service opportunity and increase sales.
- · Assist customers in selecting merchandise and services that best fits their needs.
- Work in compliance with high standard company practices in accordance with brand requirements.
- Employ teamwork skills by supporting the work of others and acting as a vocal and engaged team member while positively and confidently delivering solutions and solving any problems.

2014-Feb-2015-Dec

#### Cleaning Supervisor

A&M Executive cleaning company

- · Overseeing several project sites and team of cleaners and cleaning tasks.
- Supervising cleaners to carry out their work.
- Inspecting the work area cleaned by cleaners.
- Ensuring all cleaning equipment is well maintained and is safe for use.

### Contact

#### **Address**

**Dubai, United Arab Emirates** 

Phone

+971558443254

**Email** 

Wakulu31@gmail.com

Skills

Communication



Microsoft Office



Customer service

Leadership



Computer



Team work

Language

English



Luganda



### Education

2011-Feb-

High school diploma

2012-Dec

Central college bugiri, Uganda bugiri.

Awarded Uganda Advanced certificate of education

2006-Feb-2010-Dec

High school diploma

Bukooli college bugiri, Uganda bugiri.

Awarded Uganda certificate of education