



MYAT BHONE KYAW

HOSPITALITY CREW MEMBER

+971 586155821

myatbhone109@gmail.com

Dubai Production City, UAE

Education

High School Diploma

Bago Basic Education High School

2012-2016

Certifications

- Food Safety Training by Americana
- F & B Service Operation By Hospitality Career Training School.

About me

Experienced and proactive waiter with 4 years in fast-paced hospitality, known for a positive attitude, strong interpersonal skills, and seamless service delivery. Skilled in menu presentation, service procedures, cash handling, and POS operations. Team-oriented, focused on customer satisfaction, and eager to contribute to sales growth.

Experience

Team Member

2024 - Currently

Americana Group

Versatile team member with expertise across Back of House (food prep, inventory, and kitchen cleanliness), Middle of House (order assembly and packaging), and Front of House (customer service, order-taking, cash handling, and POS operation). Recognized for strong teamwork and collaboration to ensure seamless service across all areas

BOH (Back of House): Skilled in food preparation, maintaining inventory, adhering to food safety standards, and ensuring cleanliness in kitchen areas.

MOH (Middle of House): Proficient in assembling and packaging orders accurately and efficiently to meet delivery and dine-in standards.

FOH (Front of House): Experienced in greeting customers, taking orders, handling cash transactions, and using POS systems with precision. Known for teamwork and effective collaboration across all operational areas to ensure seamless service.

Food Service Associate

April 2022 - Dec 2023

Famous Hotel

Skilled Food Service Associate with expertise in customer service, food preparation, and POS operation
Proficient in handling cash transactions and ensuring order accuracy

Strong focus on food safety standards and maintaining a clean, welcoming environment

Team-oriented and adaptable in fast-paced settings

Excellent communication skills, dedicated to enhancing customer satisfaction



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Skills

Customer Service

Communication

Multitasking

Attention to Detail

Time Management

Physical Stamina

Cash Handling & POS Operation

Menu Knowledge

Food Safety Compliance

Language

Burmese

English

Experience

Bar Waiter

Feb 2020 - March 2022

Freedom Bar

- Greet guests, guide to tables, and present menu options
- Take accurate orders, relay to kitchen, and handle special requests
- Serve food and beverages promptly, ensuring guest satisfaction
- Process transactions through POS and handle cash/card payments

Cafe Waiter

May 2019 - Jan 2020

SY Cafe & Restaurant

- Provided friendly and efficient coffee service, ensuring a positive guest experience in a café setting
- Expertly took coffee orders, made recommendations, and handled special requests for custom coffee drinks
- Skilled in operating coffee machines and preparing a variety of coffee beverages, including espresso, cappuccino, and lattes
- Processed cash and card payments through the POS system, managing daily receipts for coffee sales