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Dubai, UAE

Nationality: Ugandan

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Language: English

### **KNOWLEDGE**

- Top notch customer service skills
- Team player
- Attention and eye for detail
- Very attentive and be able to think on my feet
- Approachable, friendly with positive attitude hysical strength and stamina

### Languages

✓ English

#### **SKILLS**

- ✓ Analytical
- ✓ Interpersonal
- ✓ Detail Oriented
- ✓ Information Technology
- ✓ Organisational Skills
- ✓ Problem Solving
- ✓ Time Management

### **EDUCATION BACKGROUND**

2016 - 2018

Certified Public Accountant (CPA) Level 2

2010 - 2013

Bachelor of Business Administration Makerere University Business School

2008 - 2009

Uganda Advanced Certificate of Education Seeta High School

2004 - 2007 Uganda Certificate of Education Naalya Senior School, Namugongo

# **NABULYA MARGARET**

# **Cashier**

## PERSONAL PROFILE

Reliable cashier with a proven track record of providing exceptional cashier services by processing sales transactions and taking paymentsand calculating the cost of products or services. Calculating and returning change for cash transactions.

## Work Experience SHOP ASSISTANT , From 1st September 2024 to date At Rani Mas Grocery

- Receiving, processing, and organizing shipments and deliveries accordingly.
- Restocking depleted or low shop items and ensuring that the sales floor is organized according to established guidelines.
- Assisting customers in locating desired shop items. Informing customers of shop promotions to encourage purchases.
- Performing regular price audits to identify and correct price discrepancies.
- Performing end-of-day cleaning duties, which includes wiping down windows, mirrors, and fixtures as well as sweeping and mopping the shop floor.
- Addressing and resolving customers complaints in a professional manner.
- Processing customer payments using the shop's Point of Sale (POS) system.
- Maintaining an in-depth knowledge of store items to provide advice and recommendations as needed.

# Work Experience

CASHIER, 2 Years from 2018-2020

2K Restaurant ,Kampala Uganda

- Accurately records purchases in point of sale system.
- Reorders product merchandise on a weekly basis.
- Ensure that dining room products are stocked.
- Update & post daily menus
- Maintains the dining areas in a clean and neat
- Assists in the different stations as necessary
- Standing for long periods of time be specific with hours, 4 5 hour shifts
- Counting & settlement of revenue and assets
- Operating 10-key calculator and counting devices (coin counter, & currency counter)

#### **Declaration**

I hereby certify that all information above is true and correct as per as my knowledge is concerned.