

Mariam Najjuko

Address: Salaama, Makindye Division

Mobile: 0745008776 / 0786412641

Email: najjukomariam@icloud.com

Summary Profile

A highly motivated and results-driven individual with strong attention to detail and a passion for joining a team focused on ongoing efficiency to advance the organization. Proficient in computer skills, able to thrive in fast-paced and challenging environments, and eager to pursue additional training and development. My goal is to enhance my specialized skills while leveraging my knowledge and experience to help the organization surpass its goals and objectives.

Education

Kampala International University (2021 - 2024) Bachelor's Degree in Tourism and Hotel Management

Bassajabalaba Secondary School (2019 - 2020) Uganda Advanced Certificate of Education

Bassajabalaba Secondary School (2015 - 2018) Uganda Certificate of Education

Kanyamurera Madrasat Primary School (2004 - 2014) Primary Leaving Examinations

Relevant Coursework

- Hospitality Operations Management
- Tourism Marketing
- Event Planning and Management
- Customer Service in Tourism
- Sustainable Tourism Practices

Work Experience

Tour Operator Intern Air Masters Tour Company, Kampala, Uganda (June - July 2024)

- Assisted in planning and organizing travel itineraries for clients.

- Communicated with clients to understand their travel needs and preferences.
- Supported the booking and reservation process for flights, accommodations, and tours.
- Assisted in the promotion of tour packages through social media and email campaigns.
- Handled administrative tasks such as maintaining records and updating databases.

Core Competencies and Skills

- Computer literate
- Excellent communication and interpersonal skills
- Strong organizational and time-management abilities
- Proficiency in using booking systems and travel-related software
- Customer-oriented with a friendly and helpful attitude
- Passion for travel and tourism

Language Proficiency

Language	Spoken	Reading	Written
English	Fluent	Excellent	Excellent
Luganda	Fluent	Excellent	Excellent
Runyakitara	Fluent	Excellent	Excellent
Swahili	Fair	Fair	Fair

Hobbies and Interests

- Travelling
- Social engagement
- Community engagement

Referees

1. **Mr. Sam Bambanza** CEO, Safe Transport and Survivors' Support Uganda (STASSU)
Mobile: 0782654888
2. **Mr. Ogwang Jorem** Lecturer, Kampala International University Mobile: 0784078498

Declaration

I certify that to the best of my knowledge and belief, the information provided above correctly describes my qualifications, experience, and me.

Signed by: **Mariam Najjuko**