



# NAKALAGA CATHERINE

**POSITION: CASHIER**

## CONTACT

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## PERSONAL INFORMATION

Nationality : UGANDAN

Date of Birth : 28/01/2001

Passport No : A00491585

Visa Status : Own Visa

Gender : Female

Marital Status: Single

Language : English

## SKILLS

- Basic math. You must be good at counting, adding, subtracting, dividing, and multiplying to carry out your job well.
- Patience.
- Paying attention to detail.
- Punctuality.
- Ability to work under pressure.
- Interpersonal communication.
- Knowledge of the products.

## EDUCATION

- High School Certificate

## REFERENCE

Available Upon Request

## CAREER OBJECTIVE

To obtain a responsible, challenging position and to be able to share, improve and make full use of my knowledge and skills for the growth, betterment and progress of an established organization dynamically.

## WORK EXPERIENCE

**Company : So Concept Fashion Shop-Dubai**

**Position : Cashier**

**Duration : 2 Years**

- ❖ Manage transactions with customers using cash registers
- ❖ Scan goods and ensure pricing is accurate
- ❖ Collect payments whether in cash or credit
- ❖ Issue receipts, refunds, change or tickets
- ❖ Redeem stamps and coupons
- ❖ Cross-sell products and introduce new ones
- ❖ Resolve customer complaints, guide them and provide relevant information
- ❖ Greet customers when entering or leaving the store

**Company : ShopRite Supermarket-Uganda**

**Position : Sales Associate**

**Duration : 3 Years**

- ❖ Ensure high levels of customer satisfaction through excellent sales service
- ❖ Assess customers needs and provide assistance and information on product features
- ❖ Welcome customers to the store and answer their queries
- ❖ Follow and achieve department's sales goals on a monthly, quarterly and yearly basis
- ❖ "Go the extra mile" to drive sales
- ❖ Maintain in-stock and presentable condition assigned areas

## DECLARATION

I hereby confirm that the above-mentioned statements are true and correct to the best of my knowledge and belief.