



## NARAYAN ADHIKARI

Dubai, UAE

### PROFESSIONAL SUMMARY

To seek excellence in profession in achieving the goals associated with and organization rendering an excellence services planes according to my academic qualifications and work experience

### WORK EXPERIENCE

#### CASHIER / CREW TRAINER

##### ▪ Mc Donald's – Dubai, UAE

Duration: 5 years

##### Responsibilities: CASHIER

- Welcoming customers, answering their questions, helping them locate items, and providing advice or recommendations.
- Operating scanners, scales, cash registers, and other electronics.
- Balancing the cash register and generating reports for credit and debit sales.
- Accepting payments, ensuring all prices and quantities are accurate and proving a receipt to every customer.
- Processing refunds and exchanges, resolving complaints.
- Bagging or wrapping purchases to ensure safe transport.
- Following all store procedures regarding coupons, gift cards, or the purchase of specific items, such as alcohol or cigarettes.
- Maintaining a clean workspace.

##### Responsibilities: CREW TRAINER

- Conducting training sessions on food preparation, hygiene, customer service, and other topics
- Monitoring employee attendance and workplace productivity
- Assigning tasks and responsibilities to crew members based on their abilities and experience
- Ensuring that all safety regulations are followed in the workplace
- Creating schedules for employees' shifts so they know when they will be working
- Providing feedback and coaching to employees who need improvement in their performance
- Assisting with hiring, training, and supervising staff members to ensure the smooth operation of restaurants
- Maintaining employee records such as timecards and employee manuals
- Scheduling and coordinating staff training sessions with upper management

### CONTACT

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### PERSONAL DETAILS

- Date of Birth : 01-03-1994
- Nationality : Nepal
- Gender : Male
- Marital Status : Single
- Passport No : 10617717
- Date of expiry : 06-11-2027
- Visa Status : Visit Visa

### SKILLS

- Honest and hardworking.
- I am a quick learner and have eagerness to learn different skills.
- Reliable, responsible, and hard worker.
- Good Communication, self – confidence, Discipline and punctual.
- Detail oriented and efficient.
- Customer Service
- Sales & Negotiation Strategy
- Cash Transactions

### EDUCATIONAL QUALIFICATION

- **Bachelor Of Commerce**  
Bangalore University

### LANGUAGE KNOWN

- English
- Hindi
- Kannada
- Nepali