



Personal Details

- Date of birth: 10/10/1989
- Nationality : Sri Lanka
- Gender : Male
- Passport No : N7292048
- Issue Date : 02/01/2018
- Expire Date : 02/01/2028
- Visa Status : Employment

Highlights

- Good Communication and presentational skills
- Quick learning and hardworking
- Independent and Motivated
- Organized and best structured at work
- Easy to get align with
- Dynamic and patience
- Good team Player

Education

GCE ORDINARY LEVEL
GCE ADVANCED LEVEL

Language

- English
- Hindi
- Arabic
- Tamil
- Sinhala

K.G NILANKA DEEPAL

❖ CASHIER & SALES ASSOCIATE

Mobil: +971 52 371 0256

Email: nilankadeepal111@gmail.com

DUBAI – UAE

Summary

Dedicated Customer Service Representative dedicated to providing quality care for ultimate customer satisfaction. Committed to working professionally and diligently on behalf of a company. Skilled in remaining calm and courteous during high-pressure situations. Bilingual, hardworking, and ready to join my next team. I took best cashier 3 seasons.

Experience

❖ CUSTOMER SERVICE REPRESENTATIVE

BFL GROUP

❖ Worked as a Sales Assistant & Shop Cashier at Brands for Less LLC. 2021 to 2023.

- Manage large amounts of incoming phone calls.
- Generate sales leads.
- Identify and assess customer's needs to achieve satisfaction.
- Handle customer complaints, provide appropriate solutions and alternatives within the time limit.
- Take the extra mile to engage customers.
- Balancing the cash register and generating reports for credit and debit sales.
- Collected and analyzed customer concerns and complaints by employing active listening and problem solving skills.
- Ability to manage customer relationship effective.

❖ Worked as a store assistant at Trans crop international Logistic LLC. In Dubai 2019 to 2021.

❖ Worked as a Sales Assistant at Lals Retail LLC. (Daiso open value store), in Dubai. 2016 to 2019.

❖ Worked as a Supervisor at Daily Express, in Kuwait. 2014 to 2016.

❖ Worked as a information officer at Task Engineering Private Ltd. In Siri Lanka. 2009 to 2011.

❖ Worked as a Marketing Manager at Supreme Sincere Direct Marketing service, in Siri Lanka. 2008 to 2009.

Declaration

I hereby declare that the above-furnished details are true and correct to the best of my knowledge belief.