

### **My Contact**

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💽 🛮 Al Mankhool Burjman, Dubai

### **Skills**

- Guest services
- Customer service skills
- Conflict resolution
- Flexibility
- Stress management
- Work ethic
- Food preparation skills
- Catering skills

## **Education Background**

- 10th St. Pauls Sr. Sec School
- 12th Rampur Public School
- ITI Diploma
- B.COM (Jamia Millia Islamia)

### **Achievements**

- An employee of the year
- Promotion of Level from waiter to supervisor.

## **Nomaan Khan**

2 Years Experience in hospitality

Currently in Dubai

#### **About Me**

Essential responsibilities listed on hospitality sample are attending industry events, coordinating staff, setting sales targets, and customer management, collaborating with other departments to make sure products reach customers in time and providing best customer services.

## **Professional Experience In Companies**

# Opal hotel Delight hotel

### **Work Done in hospitality**

- we focused on making customers feel welcome, comfortable and happy, while customer service is about meeting customers' needs and helping them what ever they want.
- Resolved customer complaints, and anticipated potential problems by reviewing and monitoring operational issues, business flow, and associate performance.
- As an assistant manager schedule employee work times, evaluate performance and ensure customers are satisfied.
- Front end cashier/cash handling and delivered prompt, friendly customer service.
- Followed guidelines for allergy and diet concerns and obeyed food handling safety regulations and procedures.
- Greeted and seated customers in a 130-guest restaurant.
- Took food orders and drink orders from customers as needed.