



## CONTACT

noushadameer001@gmail.com

+971 54 551 8656

Dubai UAE

## SKILLS

- ❖ Team Player
- ❖ Quick Learner
- ❖ Confident Communicator
- ❖ Kitchen Management
- ❖ Flexible schedule
- ❖ Customer Service
- ❖ Self-Motivated
- ❖ Food Safety

## EDUCATION

Diploma in Food & Beverage –  
Mar 2014 to Apr 2015  
Chennai's Amrita Institute of  
Hotel Management

## PROJECTS

Business Forecasting - Slider  
Makers Bin Jumah  
Group United Arab Emirates –  
2021 to 2022

## CERTIFICATE

PIC Certificate and Food  
Safety Training Certificate

## PERSONAL DATA

Date of Birth: 02 – Sep - 96  
Nationality: India  
Gender: Male  
License: 285891  
Issue Date: Dec – 06 – 24  
Expiry Date: Dec – 05 – 26

# NOUSHAD AMEER

Reliable and friendly who quickly learn and masters' new concepts and skills. Passionate about helping customers and creating a satisfying experience, I'm also upbeat 4-5 years' experience. I'm driven and result focused professional seeking a customer services position in fast paced environment

## WORK EXPERIENCE

### Grill Chef and Crew Trainer

Slider Makers Bin Jumah Group - United Arab Emirates  
Apr 2019 - till date

#### Duties and Responsibilities:

- ❖ Prepare meat and vegetables by slicing, cutting, shredding, and tenderizing them as needed.
- ❖ Communicate with the head chef and wait staff to ensure the timely delivery of all meals. Follow all relevant food health and safety guidelines.
- ❖ Maintain a workstation that is both clean and sanitary.
- ❖ Adjust thermostat controls, temperature of ovens, broilers, grills, roasters and steam kettles.

### Front Desk Customer Executive

Keys Select Hotel - India  
Jan 2017 - Oct 2018

#### Duties and Responsibilities:

- ❖ Greeting clients and setting a positive office atmosphere.
- ❖ Answering the phone, taking messages and redirecting calls to respective offices.
- ❖ Welcomes guests by doing it verbally or over the phone.
- ❖ Preserves safety by adhering to protocols, keeping track of logbooks, and giving visitor badges, provides clear, concise information in person and over the phone or email by delivering information in a clear, succinct manner in person or over the phone

### Front Desk Clerk

Isoladi Cocco Resort Hotel - India  
Feb 2015-Jan 2016

#### Duties and Responsibilities:

- ❖ Greet guests and provide them with superb customer service.
- ❖ Ensure the front desk is neat, presentable, and equipped with all the necessary supplies such as pens, forms, and paper.
- ❖ Redirect phone calls to the appropriate department and take down messages.

## REFERENCES

### Mr. Manoj Kumar Pradap

General Manager - Bin Jumah Group  
+971501904559  
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