



NIRU DHONG

SALES ASSISTANT / CASHIER

CONTACT

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Dubai - UAE

EDUCATION

- Whitefield International College
DEGREE: Management Course
- Arunadaya Academy Higher
Secondary DEGREE: Higher
Schooling +2 with Management Course

SKILLS

- Strong customer service skills.
- Excellent communication skills.
- Ability to work in a team-oriented environment.
- Upselling and promotional skills.
- Cash handling and reconciliation skills.
- Problem Solving
- Organizational Skills
- Critical Thinking Skills
- Decision Making

PERSONAL DETAILS

- Date of Birth: 22/6/1996
- Nationality: Nepalese
- Marital Status: Single
- Visa Status : Visit Visa

LANGUAGE

- English
- Hindi
- Nepali

SUMMARY

- Customer-focused professional with **3+ years** of experience in the retail industry. Skilled in advising customers and increasing sales generation. Ability to maintain customer satisfaction by upholding high service standards. Developed reputation for personalised, high-quality service while demonstrating strong work ethic. Optimistic about my ability to perform the job and tenacious in achieving success.

EXPERIENCE

Position: Sales Assistant / Cashier
Company: LULU Hypermarket-UAE
Duration: From Sep, 2019- Jan , 2023.

- Providing excellent customer service by greeting customers, answering questions, and resolving complaints.
- Initiating sales process by offering them right advice and recommend.
- Meeting sales goals by proactively finding and selling to customers.
- Promoting add on sale with the view to meet the customer's need.
- Achieving personal target as well as store target by delivering full excellent customer experience.
- Maintaining a clean and organizing sales floor by stocking shelves, cleaning displays, and removing clutter.
- Manage transactions with customers using cash registers Scan goods and ensure pricing is accurate
- Collect payments whether in cash or credit
- Issue receipts, refunds, change or tickets
- Bag, box or gift-wrap packages
- Handle merchandise returns and exchanges

Position: Waitress
Company: Greek Trodous Restaurant- Cyprus
Duration: From 2016 - 2018.

- Greeted customers and distributed menus
- Took orders from customers to relay to the kitchen staff.
- Made recommendations by being familiar with the menu.
- Delivered meals and drinks as they were prepared.
- Checked back on customer satisfaction.
- Prepared the bill or bills as requested.
- Cashed out bills and returned change as needed.
- Kept tables cleaned and in order for the next guests.