

Diploma in Hotel management (**management**)

TRAINING COURSES

- First Aid Training – Al-Wesam Training Center – Sudan, 2015
- Home Nursing Training – Al-Wesam Training Center – Sudan, 2016
- NGOs Project and Resources Development Training – Miar Organization for Rural Development – Sudan, 2017
- Training of Trainers – Durban Center for Languages Training and Human Development – Sudan, 2018
- Principles of Human Resource Management Training – HR TOP Center – Sudan, 2019
- Guerrilla Marketing – Better Life Center – Sudan, 2020
- Training Consultants – Kotler Center for Training – Sudan, 2021
- Preventing Sexual Exploitation and Abuse – Agora UNICEF - Online, 2022
- Communication Processes at Work – HP Life – Online, 2022
- Customer Relations – HP Life – Online, 2022
- Information Technology for Business Success – HP Life – Online, 2022
- Effective Leadership – HP Life – Online, 2022
- Accounting and Financial Management – Edraak – Online, 2022
- The Fundamentals of Digital Marketing – Google Digital Garage – Online, 2022
- BSAFE – United Nations Department of Safety and Security – Online, 2022
- Procurement Management and Logistics Operation – GIST Training Center – Sudan, 2023
- Customer services – xford home study center – online 2023
- HR management (short course) – xford home study center – online 2023
- Occupational safety & health Administration according OSHA standard – best practice – online 2024
- Selling smarter – EDRAAK – online 2024 - Customer service – EDRAAK –online 2024

SKILLS

- Accurate, efficient, and detail-oriented.
- Quick learner.
- Excellent ability to work in a diverse environment.
- Strong independent work and teamwork skills.
- Values harmony, integrity, and purposeful work.
- Excellent communication skills.
- Proven ability to multitask, work under pressure, and meet deadlines.
- Proficient in English and Arabic typing.
- Highly organized with a creative flair for project work.
- Strong problem-solving ability.
- Ability to deal with people diplomatically.
- Enjoys challenges and learning new skills

REFERENCES

- Mr. Rami Mohamed Mahmoud – General Manager of Kashta trading – Phone: +249912266422
- Mazin AL-Mubarak – Marketing Manager, Farah Company in Sudan – Phone: +971551737435

- Ahmed EL-sheikh - General Manager of Prochem for Import and Export – Phone:
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Available upon request