

# NAILA HASTI KHAN (Barista)



## Summary :

I am a dedicated Barista with experience in providing excellent customer service and preparing high-quality coffee beverages. With a deep understanding of coffee brewing techniques and a passion for creating a positive customer experience, I have successfully worked in fast-paced café environments. My expertise includes handling espresso machines, creating specialty drinks, maintaining a clean and organized workspace, and working effectively as part of a team. I am committed to delivering exceptional service, ensuring customer satisfaction, and contributing to the overall success of the cafe.

## Professional experience:

### WAITRESS & CASHIER

(2024-2025),

Punjab restaurant, Deira, Dubai.

(2021-2023),

### SENIOR WAITRESS

Saif restaurant Al Nahda , Dubai

- Provided attentive and friendly service, taking Orders, serving food and beverages, and addressing customer needs.
- Managed multiple tables efficiently, ensuring timely and accurate order delivery.
- Maintained a clean and organized dining area, adhering to hygiene and safety standards.

### BARISTA

### TRAINING COURSE

Iconic Training Institute, Dubai.

Gained skills in espresso preparation, latte art, and operating coffee equipment, with a focus on high-quality service and efficiency.

## EDUCATION :

- Matric aman model high school 2015
- Intermediate government degree college 2018
- Graduation Punjab university 2021
- Clinical assessment CAC diploma in vocational training institute 1 year 2020

## CONTACT DETAILS:

Name : [Naila Hasti Khan](#)

Phone : [0529635240](tel:0529635240)

E-mail : [ngoharhasti786@gmail.com](mailto:ngoharhasti786@gmail.com)

D O B : 02- 08 -1996

Passport no : ES4158381

Nationality : [Pakistan](#)

## ADDRESS :

Al Muteena, Deira, Dubai, UAE.

## LANGUAGES

English: Good

Hindi: Fluent

Urdu: Fluent

**SKILLS :**

- Espresso Machine Operation
- Coffee Brewing Techniques
- Customer Service
- Product Knowledge
- Time Management
- Inventory knowledge
- POS knowledge
- Hot tea, coffee beverage, mojito and manual tea also prepare .

**GOALS :**

Seeking a growth-oriented position in a reputable organization where my skills and educational potential can be most productively leveraged in achieving organizational and personal goals.

**DECLARATION :**

I hereby declare that the above statement is correct and true to the best of my knowledge and belief. I assure you that I will delete my data to the best of my ability and to the utmost satisfaction of my supervisor. If I have the opportunity to work under your supervision, I assure you that I will carry out my duties honestly to the full satisfaction of all concerned.