

Nakazzi Diana Gertrude

Sales Associate

Sharjah - UAE
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- Nakazzi Diana Gertrude
- Pursued an Advanced Diploma in Systems Administration

Work Experience

Sales Associate

SJ Phone Dealers - Uganda.
2011-2014

- Answer customer questions and assist with requests.
- Execute purchases and returns at the cash register while checking for accuracy.
- Restock and organize merchandise on the sales floor.
- Resolve customer complaints and issues in a timely and professional manner.

Manager/Accountant

Cape Pharmacy - Kampala
2016 to 2017

- Time management and prioritizing work
- Good record keeping skills and maintaining a high level of neatness
- Ensuring that the drugs are not expired and that customers are not exploited
- Ensuring that funds are properly kept and not mismanaged
- Ensuring and creating a good working environment with the rest of the staff, cleanliness and good communication skills

Education

Advanced Diploma in Systems Administration (IT field)

New Horizons (TechnoBrain) - Metropole house Entebbe Road
2011 to 2013

Skills

- Active Directory
- LAN
- Network Administration
- DNS
- Computer Networking
- Microsoft Windows
- TCP/IP

Languages

- English - Fluent

Additional Information

- Worked as an Assistant supervisor in the 2014 Ugandan Census
- Worked as a teller at Anoo Supermarket in 2014
- Became self employed from 2019 to 2021
- Currently a house helper in the UAE (Umm Al Quwain)