



MILADI NETHUNI SUBHASINGHE

C A S H I E R

Contact

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- miladinethuni36@gmail.com
- Dubai, UAE.

Personal details

- Date of Birth 02 February 1999
- Gender Female
- Civil Status Single
- Nationality Sri Lankan
- Passport No N10106820
- Visa state Visit visa

LANGUAGES

English ★★★★★★

Hindi ★★☆☆☆☆

Sinhala ★★★★★★

Skills

- Customer Service Excellence
- Transaction Accuracy
- Attention to Detail
- Time Management
- Problem Solving
- Product Knowledge
- POS System Proficiency

Reference

Mr.Nishantha Pushpa
Restaurant Manager,
Texas Chicken - Garhoud.
0502063151

PROFILE

Enthusiastic and detail-oriented cashier with a passion for delivering outstanding customer service and ensuring smooth and efficient transactions. With a knack for multitasking and a friendly demeanor, I excel in high-paced retail environments where accuracy and speed are paramount. My strong numerical skills, combined with a commitment to creating positive shopping experiences, ensure that every customer leaves with a smile. I thrive on challenges and am always eager to learn and adapt, making me a valuable addition to any team. Whether it's handling cash, assisting with product inquiries, or resolving customer issues, I'm dedicated to making every interaction count. Let me bring my energy and expertise to your establishment, ensuring satisfaction and loyalty from every customer.

WORK EXPERIENCE

Linsa Super Center | 2019 - 2020

Processed an average of 200 transactions daily with a high degree of accuracy and efficiency. Provided exceptional customer service, addressing inquiries, resolving issues, and ensuring a positive shopping experience. Handled cash, credit, and debit transactions, maintaining balanced cash registers at the end of each shift. Trained and mentored new employees on POS systems and customer service protocols. Assisted in inventory management, including stocking shelves and updating product displays.

KUDAGAMA STORES (PVT) LTD | 2020 - 2022

Operated cash registers and handled financial transactions in a busy electronics retail store. Assisted customers with product selection, providing detailed information and technical support. Implemented effective upselling techniques, contributing to a 20% increase in average sales per transaction. Maintained an organized and clean checkout area, ensuring a welcoming environment for customers. Participated in store promotions and special sales events, driving increased customer traffic and sales.

Ranmuthu Tex | FEB 2023 - AUG 2023

Efficiently processed a high volume of transactions, ensuring accuracy and customer satisfaction. Developed strong customer relationships, leading to repeat business and positive feedback. Managed cash register operations, including balancing tills and preparing bank deposits. Collaborated with team members to maintain inventory levels and ensure product availability. Assisted in training new cashiers, sharing best practices and company policies.

EDUCATIONAL QUALIFICATIONS

Diploma In Human Resources Management- Grade A*

Nysco Training Centre | 2018

Diploma In Information Technology- Grade A*

Esoft Metro Campus | 2017

GCE Advanced Level Examination— Art Stream

Pinnawala Central College, Kegalle, Sri Lanka | 2018

GCE Ordinary Level Examination

Sujatha Vidyalaya, Kegalle, Sri Lanka 2015

I do hereby declare that the above information is true and accurate to the best of my knowledge