



# Nicholas, Joseph St. Ange

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Apartment 808, B7, Al Rashidiya  
Towers, Ajman, United Arab  
Emirates

## Date / Place of birth

21 June 1984 / Seychelles

## Nationality

Seychellois

## Profile

Hardworking, motivated person with an excellent customer service skills. Have over more than 20 Years of Experience in mostly Sales/Cashier Department and late passion for Cooking. Driven to deliver on company and customer needs. I am a Good Team Player, helpful, eager to learning new things, dedicated to my work.

## Employment History

### Cook/Pastry at Bravo Restaurant, Seychelles

02/2021–05/2022

- Prepare and serve desserts and baked goods.
- Maintain work areas and kitchen equipment.
- Prepare and maintain ingredients, tools, supplies, and equipment.
- Attend to customer request.
- Ensure that appropriate sanitation and safety standards are implemented.
- Ensure that product is stored, prepared, and served according to specifications and standards.
- Conduct inventory counts and count out products.
- Ensure that operations function efficiently.
- Train new employees
- Any other duties that may be assigned by the Supervisor

### Sales Assistant/Cashier at Samsung Electronics, Seychelles

01/2017–01/2021

- Welcome and greet customer.
- Kept sufficient inventory in stock.
- Providing great customer service.
- Manage point-of-sale processes
- Collect payments - Cash, Cheque, debit Card, Credit Card
- Reconcile cash drawers and sales receipts

### Cashier at Groccer's Supermarket, Seychelles

03/2012–12/2016

## Skills

Ability to Multitask  
Adaptability  
Communication Skills  
Time Management  
Fast Learner  
Customer Service  
Ability to Work Under Pressure  
Reliable  
Attention to Detail  
Team Player  
On Time Performance  
Good Mathematical skill  
Detail Oriented  
Point of Sale (POS) expertise  
Cash Management  
Stock Management  
Cash Handling  
Cash Register Operation

## Hobbies

Cooking, Football, Fishing, Watching Tv,-  
Travelling, Up to Adventure

## Languages

English ..... Highly proficient  
French ..... Highly proficient

- Accept payments
- Calculate and return change when required by the payment method
- Maintain adequate change denominations in the cash drawer and request additional change
- Answer customer questions about products or services
- Reconcile cash drawers and sales receipts
- Report issues with equipment
- Work as a team to meet store sales goals
- Handle customer complains
- Process layaways, returns and exchanges
- Maintain clean and tidy checkout area
- Assist in stocking and rotating merchandise
- Scan and bag items accurately and efficiently
- Stay up to date on merchandise promotions, advertisements and product information

## **Sales Assistant at Coco D'amour Duty Free Shop, Seychelles**

**01/2006–01/2012**

- Greet and provide good customer service to the client.
- Maintain adequate change denominations in the cash drawer.
- Accept payments - Cash (different currency), Debit card, Credit card.
- Assist with stock taking of inventory.
- Reconcile day to day sales.
- Restock inventory on the shelves.
- Stay up to date with the product.

## **Cashier/Sales Assistant at Dubai Duty Free,**

**02/2004–09/2005**

- Greet customers and ascertain what each customer wants or needs.
- Assigned to a Specific Aisle.
- Maintain stock on the shelves.
- Ensure that items have price tag, arrange and display merchandise to promote sales.
- Provide good customer service.
- Accept payments - Cash (more than 20 Currencies), Cheque, Travelers Cheque, Debit Card and Credit Card.
- Scan and bag item accurately and efficiently.
- Handle customer complain.
- Process returns and exchanges.
- Work as a Team.
- Maintain Clean and tidy checkout area.
- Constantly building product knowledge and accurately describing product features and benefits to customers. This includes attending and engaging in regular trainings offered by brands.
- Report any issues.
- Reconcile cash drawers against sales receipt.

# **Education**

**Secondary Certificate, Beau Vallon Secondary  
School, Seychelles**

01/2001–12/2001

**Customer Service, Dubai Duty Free, Dubai**

02/2004–02/2004

**First Aid, Dubai Duty Free, Dubai**

02/2004–02/2004